Form **990-PF**

Return of Private Foundation or Section 4947(a)(1) Trust Treated as Private Foundation

OMB No. 1545-0047

2021

Department of the Treasury Internal Revenue Service

► Do not enter social security numbers on this form as it may be made public. ► Go to www.irs.gov/Form990PF for instructions and the latest information.

Open to Public Inspection

For ca	lendaı	r year 2021 or tax year beginning	10/01 , 2021	, and ending 9	<u> 1/3</u>	0 ,20 2022	
	/hiti	ing Hill Road, Suite 400			A B	Employer identification number 01-0391038 Telephone number (see instance)	
Brew	ær,	MĒ 04412				207 973-9081	
					С	If exemption application is	pending, check here >
G Ch	eck al	I that apply: Initial return	Initial return of a forr	ner public charity	D	1 Foreign organizations, che	ck here ►
		Final return	Amended return				
		Address change	Name change			2 Foreign organizations mee here and attach computation	ting the 85% test, check
H Ch			1(c)(3) exempt private f				
		ction 4947(a)(1) nonexempt charitable		orivate foundation	Ε	If private foundation status under section 507(b)(1)(A)	s was terminated), check here
		t value of all assets at end of year II, column (c), line 16)	counting method: C	ash X Accrual	_		
È		, , , , ,	column (d), must be on (cash basis.)	F	If the foundation is in a 60 under section 507(b)(1)(B)	
Part	I A	nalysis of Revenue and					(d) Disbursements
	co ne	xpenses (The total of amounts in lumns (b), (c), and (d) may not ecessarily equal the amounts in lumn (a) (see instructions).)	(a) Revenue and expenses per books	(b) Net investment income	nt	(c) Adjusted net income	for charitable purposes (cash basis only)
	1	Contributions, gifts, grants, etc., received (attach schedule)	414,845.				
	2	Check ► if the foundation is not required to attach Sch. E	3				
	3	Interest on savings and temporary cash investments					
	4	Dividends and interest from securities					
	_	Gross rents					
		or (loss)					
Ð		Net gain or (loss) from sale of assets not on line 10					
Revenue	7	assets on line 6a					
Š	8	Net short-term capital gain					
8	9	Income modifications					
	10 a	Gross sales less returns and allowances					
	b	Less: Cost of					
		goods sold					
	11	Other income (attach schedule)					
	12	Total. Add lines 1 through 11	414,845.		0.	0.	
X	14	Compensation of officers, directors, trustees, etc. Other employee salaries and wages	0.				
xpenses	15	Pension plans, employee benefits	27,478.				32,583.
<u>a</u>	16 a	Legal fees (attach schedule) See St. 1	35.				35.
X	b	Accounting fees (attach sch)					
	l	Other professional fees (attach sch)					
ġ	17 18	Interest					41,381.
Operating and Administrative	19	Depreciation (attach schedule) and depletion					
Ē	20	Occupancy					
βq	21	Travel, conferences, and meetings					
Ď	22	Printing and publications					
<u>a</u>		See Statement 2	8,777.				6,113.
<u>.</u>	24	Total operating and administrative					
重	25	expenses. Add lines 13 through 23	36,290.				80,112.
<u>8</u>	25	Total expenses and disbursements.	206,080.				201,540.
0		Add lines 24 and 25	242,370.		0.	0.	281,652.
	27	Subtract line 26 from line 12:					
	а	Excess of revenue over expenses and disbursements	172,475.				
	b	Net investment income (if negative, enter -0-)	=:=,::::		0.		
	C	Adjusted net income (if negative, enter -0-)				0.	

Par	t II	Balance Sheets Sol	tached schedules and amounts in the description lumn should be for end-of-year amounts only. ee instructions.)	1011	Beginning of year			t year
		(Se			(a) Book Value	(b) Book Value	9	(c) Fair Market Value
	1		earing		2,954,052.			
			cash investments					
	3	Accounts receivable						
		Less: allowance for dou		+				
	4	Pledges receivable		+				
	_	Less: allowance for dou	ubtrui accounts •	+				
	5			_				
	6		, directors, trustees, and other schedule) (see instructions)					
	7	Other notes and loans receiva	· · ·					
		Less: allowance for dou						
	8		use	ı—				
	9	Prepaid expenses and	deferred charges		472.	4	72.	472.
Assets	10 a	 Investments – U.S. and obligations (attach sche 	d state government edule)					
SS	ŀ	Investments — corporate stoc	ck (attach schedule)	[
4	(: Investments — corporate bon	ds (attach schedule)					
	11	Investments – land, bu equipment: basis	uildings, and ►	- 1				
		Less: accumulated depreciation (attach schedule)	on					
	12	Investments - mortgag	ge loans					
	13	Investments - other (a	ttach schedule)					
	14	Land, buildings, and ed	quipment: basis ► <u>5,2</u>	250.				
		 In a series of a second control o	e Stmt 3 ►5,2					
	15	Other assets (describe	► See Statement 4)	8,829,240.	6,663,0	53.	6,663,053.
	16	Total assets (to be con	npleted by all filers – so, see page 1, item l)					
	17		accrued expenses		11,783,764.	6,663,53 2,705,0		6,663,525.
	18				00,918.	2,705,0	/ 1 .	
S	19	· •		_				
Ę	20		, trustees, & other disqualified persons	_				
壹	21		yable (attach schedule)	ı—	5,777,584.			
Liabilities	22	= = :	pe► See Statement 5		-16,212.	-62,8	84.	
_					·			
	23		nes 17 through 22)		5,822,290.	2,642,1	87.	
Ces		Foundations that followand complete lines 24,	w FASB ASC 958, check here 25, 29, and 30.	×X				
Net Assets or Fund Balanco	24	Net assets without done	or restrictions		-2,867,765.	-2,641,7	15.	
	25	Net assets with donor r	restrictions		8,829,239.	6,663,0	52	
Ē			follow FASB ASC 958, check here	⊢	0,023,233.	0,000,0	55.	
ΙĪ.		and complete lines 26		니				
SO	26	' '	ncipal, or current funds	_				
Sel	27		land, bldg., and equipment fund	_				
As	28	= :	ed income, endowment, or other funds	_	- 0.61 4.71			
Ret	29 30	Total liabilities and net			5,961,474.	4,021,3		
Day	+ 111		s in Not Assets or Fund Do		11,783,764.	6,663,5	25.	
			es in Net Assets or Fund Ba			1		
1	Total	l net assets or fund bala of-vear figure reported o	nces at beginning of year — Part II n prior year's return)	I, colun	nn (a), line 29 (must a	gree with	1	5,961,474.
2			e 27a				2	172,475.
3	Other	increases not included in line 2	? (itemize) ► <u>See Statement</u> 6	6		·	3	53,575.
4	Add	lines 1, 2, and 3	······································	·			4	6,187,524.
5	Decre	ases not included in line 2 (iten	mize) > Saa Statement 7				5	2,166,186.
6	Total	net assets or fund bala	nces at end of year (line 4 minus l	line 5)	– Part II, column (b),	ine 29	6	4,021,338.

•	Losses for lax on investme			(c) Date acquired	
	(a) List and describe the kind(s) of property sold (for example, real estate, 2-story brick warehouse; or common stock, 200 shs. MLC Co.) (b) How acq P - Purch. D - Donat				(d) Date sold (mo., day, yr.)
1a N/A					
b					
С					
d					
е					
(e) Gross sales price	(f) Depreciation allowed (or allowable)	(g) Cost or other plus expense of		(h) Gain or ((e) plus (f) m	
а					
b					
С					
d					
е					
Complete only for assets showing	g gain in column (h) and owned by the			(I) Gains (Col.	
(i) FMV as of 12/31/69	(j) Adjusted basis as of 12/31/69	(k) Excess of col. over col. (j), if an	(1)	ain minus col. (k), b an -0-) or Losses (fr	
a					
b					
С					
d					
е					
2 Capital gain net income or (ne3 Net short-term capital gain or		o enter in Part I, line 7 hter -0- in Part I, line 7 5) and (6):	2		
	e 8, column (c). See instructions. I		_ 3		
Part V Excise Tax Based	on Investment Income (Section	on 4940(a), 4940(b), or 49	48 – see instruc	tions)	
	1	- I I I I I I I I I I I I I I I I I I I			
· · · · · · · · · · · · · · · · · · ·	d in section 4940(d)(2), check here	<u> </u>			
Date of ruling or determination letter:	attach copy of let enter 1.39% (0.0139) of line 27b.	ter if necessary – see insti			0
	·			1	0.
4% (0.04) of Part 1, line 12, co	ol. (b)				
2 Tax under section 511 (domes	tic section 4947(a)(1) trusts and ta	xable			
-	r -0-)				0.
				3	0.
	stic section 4947(a)(1) trusts and to			. 5	0.
	ome. Subtract line 4 from line 3. If a	zero or iess, enter -u		3	0.
	erpayment credited to 2021	6a	4.61		
	- tax withheld at source		461		
	xtension of time to file (Form 8868	<u> </u>			
	ly withheld			- 	
•	dd lines 6a through 6d			. 7	161
• •	yment of estimated tax. Check her			=	461.
	s more than line 7, enter amount owed			► 9	0.
	ne total of lines 5 and 8, enter the amount o v			► 10	461.
11 Enter the amount of line 10 to be: Cred		461.	Refunded	► 11	0.
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Part VI-A Statements Regarding Activities

1 a	During the tax year, did the foundation attempt to influence any national, state, or local legislation or did it participate or intervene in any political campaign?	1 a	Yes	No X
b	Did it spend more than \$100 during the year (either directly or indirectly) for political purposes? See the instructions for the definition	1 b		Х
	If the answer is 'Yes' to 1a or 1b , attach a detailed description of the activities and copies of any materials published or distributed by the foundation in connection with the activities.			
	Did the foundation file Form 1120-POL for this year?	1 c		Х
d	Enter the amount (if any) of tax on political expenditures (section 4955) imposed during the year: (1) On the foundation ►\$ (2) On foundation managers ►\$			
е	Enter the reimbursement (if any) paid by the foundation during the year for political expenditure tax imposed on			
2	Has the foundation engaged in any activities that have not previously been reported to the IRS?	2		X
_	If 'Yes,' attach a detailed description of the activities.	_		Λ
3	'			
3	Has the foundation made any changes, not previously reported to the IRS, in its governing instrument, articles of incorporation, or bylaws, or other similar instruments? If 'Yes,' attach a conformed copy of the changes	3		Х
	Did the foundation have unrelated business gross income of \$1,000 or more during the year?	4 a		X
	If 'Yes,' has it filed a tax return on Form 990-T for this year?	4 b		
5	Was there a liquidation, termination, dissolution, or substantial contraction during the year?	5		X
	If 'Yes,' attach the statement required by <i>General Instruction T</i> .			
6	Are the requirements of section 508(e) (relating to sections 4941 through 4945) satisfied either:			
	By language in the governing instrument, or			
	• By state legislation that effectively amends the governing instrument so that no mandatory directions that conflict with the state law remain in the governing instrument?	6	V	
7	Did the foundation have at least \$5,000 in assets at any time during the year? If 'Yes,' complete Part II, col. (c), and Part XIV.	7	X	
	Enter the states to which the foundation reports or with which it is registered. See instructions		Λ	
- Ou	ME			
h	If the answer is 'Yes' to line 7, has the foundation furnished a copy of Form 990-PF to the Attorney General			
	(or designate) of each state as required by <i>General Instruction G?</i> If 'No,' attach explanation	8 b	Χ	
9	Is the foundation claiming status as a private operating foundation within the meaning of section 4942(j)(3) or 4942(j)(5)			
·	for calendar year 2021 or the tax year beginning in 2021? See the instructions for Part XIII. If 'Yes,' complete Part XIII.	9	X	
10	Did any persons become substantial contributors during the tax year? If 'Yes,' attach a schedule listing their names and addresses.	10		Х
11	At any time during the year, did the foundation, directly or indirectly, own a controlled entity			
	within the meaning of section 512(b)(13)? If 'Yes,' attach schedule. See instructions	11		X
12	Did the foundation make a distribution to a donor advised fund over which the foundation or a disqualified person had advisory privileges? If 'Yes,' attach statement. See instructions	12		Х
13	Did the foundation comply with the public inspection requirements for its annual returns and exemption application?	13	Χ	
	Website address ▶ https://northernlighthealth.org/			
14	The books are in care of ▶ John J. Doyle Telephone no. ▶ 207 9	<u> 73-9</u>	<u>081</u>	
	Located at ► 43 Whiting Hill Road Brewer ME ZIP + 4 ► 04412	-, -, -		
15	Section 4947(a)(1) nonexempt charitable trusts filing Form 990-PF in lieu of Form 1041 — check here	.Ņ./.Ā	、 . ▶	∐ N/A
16	At any time during calendar year 2021, did the foundation have an interest in or a signature or other authority over a		Yes	No
10	bank, securities, or other financial account in a foreign country?	16		Х
	See the instructions for exceptions and filing requirements for FinCEN Form 114. If 'Yes,' enter the name of the foreign country			
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Part VI-B Statements Regarding Activities for Which Form 4720 May Be Required			
File Form 4720 if any item is checked in the 'Yes' column, unless an exception applies.		Yes	No
1 a During the year, did the foundation (either directly or indirectly):			
(1) Engage in the sale or exchange, or leasing of property with a disqualified person?	1 a (1)		Χ
(2) Borrow money from, lend money to, or otherwise extend credit to (or accept it from) a			
disqualified person?		ı	X
(3) Furnish goods, services, or facilities to (or accept them from) a disqualified person?			Χ
(4) Pay compensation to, or pay or reimburse the expenses of, a disqualified person?	1 a (4)		Χ
(5) Transfer any income or assets to a disqualified person (or make any of either available			
for the benefit or use of a disqualified person)?	1 a (5)	ı	Χ
(6) Agree to pay money or property to a government official? (Exception. Check 'No' if the			
foundation agreed to make a grant to or to employ the official for a period after termination			
of government service, if terminating within 90 days.)	1 a (6)		Χ
b If any answer is 'Yes' to 1a(1)–(6), did any of the acts fail to qualify under the exceptions described in Regulations section 53.4941(d)-3 or in a current notice regarding disaster assistance? See instructions			
Regulations section 53.4941(d)-3 or in a current notice regarding disaster assistance? See instructions	1 b		
c Organizations relying on a current notice regarding disaster assistance, check here ▶			
d Did the foundation engage in a prior year in any of the acts described in 1a, other than excepted acts, that were not corrected before the first day of the tax year beginning in 2021?			
that were not corrected before the first day of the tax year beginning in 2021?	1 d		X
2 Taxes on failure to distribute income (section 4942) (does not apply for years the foundation was a private operating foundation defined in section 4942(j)(3) or 4942(j)(5)):			
a At the end of tax year 2021, did the foundation have any undistributed income (Part XII, lines 6d and 6e) for tax year(s) beginning before 2021?	2 a		Х
If 'Yes,' list the years ▶ 20 , 20 , 20 , 20			
b Are there any years listed in 2a for which the foundation is not applying the provisions of section 4942(a)(2)			
(relating to incorrect valuation of assets) to the year's undistributed income? (If applying section 4942(a)(2) to all years listed, answer 'No' and attach statement – see instructions.)	2 b		
c If the provisions of section 4942(a)(2) are being applied to any of the years listed in 2a, list the years here.	20		
► 20 , 20 , 20 , 20			
3 a Did the foundation hold more than a 2% direct or indirect interest in any business enterprise at any time during the year?	3 a		Х
b If 'Yes' did it have excess business holdings in 2021 as a result of (1) any purchase by the foundation			
b If 'Yes,' did it have excess business holdings in 2021 as a result of (1) any purchase by the foundation or disqualified persons after May 26, 1969; (2) the lapse of the 5-year period (or longer period approved by the Commissioner under section 4943(c)(7)) to dispose of holdings acquired by gift or bequest; or			
by the Commissioner under section 4943(c)(/)) to dispose of holdings acquired by gift or bequest; or (3) the lanse of the 10-15- or 20-year first phase holding period? (Use Form 4720, Schedule C. to			
(3) the lapse of the 10-, 15-, or 20-year first phase holding period? (Use Form 4720, Schedule C, to determine if the foundation had excess business holdings in 2021.)	3 b		
4 a Did the foundation invest during the year any amount in a manner that would jeopardize its			
charitable purposes?	4 a		Χ
b Did the foundation make any investment in a prior year (but after December 31, 1969) that could			
ieopardize its charitable purpose that had not been removed from jeopardy before the first day of			
the tax year beginning in 2021?	4 b		X
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	Statements Regarding Activit		1 4720 May Be Req	uired (continued)		T
-	the year, did the foundation pay or incur a	•	n (anation 4045(a))2			Yes No
	ry on propaganda, or otherwise attemp				5 a (1)	X
(2) Infl on,	uence the outcome of any specific pub directly or indirectly, any voter registra	ilic election (see section ation drive?	1 4955); or to carry		5a(2	X
(3) Pro	ovide a grant to an individual for travel,	study, or other similar	purposes?		5 a (3	X
(4) Pro	vide a grant to an organization other than section 4945(d)(4)(A)? See instructions	a charitable, etc., organi	ization described		5 2 (4	X
(5) Pro	wide for any nurnose other than religio	us charitable scientific	literary or			
edu	icational purposes, or for the preventic	on of cruelty to children	or animals?		5 a (5)	X
b If any a describe	answer is 'Yes' to 5a(1)–(5), did any of ed in Regulations section 53.4945 or in a detection	f the transactions fail to current notice regarding o	qualify under the exce disaster assistance?	ptions	F 1	27.72
	structionszations relying on a current notice rega				5 b	N/A
c If the a	nswer is 'Yes' to question 5a(4), does ause it maintained expenditure respon	the foundation claim ex	emption from the	N	/A 5d	
	' attach the statement required by Reg			· · · · · · · · · · · · · · · · · · ·	/-A 5 d	
6 a Did the	foundation, during the year, receive an ersonal benefit contract?	ny funds, directly or ind	irectly, to pay premium	S	6 a	X
	foundation, during the year, pay prem					
	to 6b, file Form 8870.	dation a noutri to a nucle	ihitad tay abaltay tyana	antiam?	7 a	X
-	time during the tax year, was the found to did the foundation receive any proceed					
	oundation subject to the section 4960 tax				, ==	Х
	ss parachute payment(s) during the ye					'
Part VII	Information About Officers, D and Contractors	irectors, Trustees,	Foundation Manage	gers, Highly Paid E	imployee	s,
1 List all	officers, directors, trustees, and foun		•			
	(a) Name and address	(b) Title, and average hours per week devoted to position	(c) Compensation (If not paid, enter -0-)	(d) Contributions to employee benefit plans and deferred compensation		se account, allowances
See State	ement 8					
			0.	0.		0.
			0.	0.		0.
	nsation of five highest-paid employees (o	1	on line 1 – see instructio		<u> </u>	
(a) Nar	ne and address of each employee paid more than \$50,000	(b) Title, and average hours per week devoted to position	(c) Compensation	(d)Contributions to employee benefit plans and deferred compensation		se account, allowances
None						
Total numbe	r of other employees paid over \$50,000)				0

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Part VII Information About Officers, Directors, Trustees, Foundation Managand Contractors (continued)	gers, Highly Paid Employees,
3 Five highest-paid independent contractors for professional services. See instructions. If no	one, enter 'NONE.'
(a) Name and address of each person paid more than \$50,000 (b) Type	pe of service (c) Compensation
None	
Total number of others receiving over \$50,000 for professional services	▶ 0
Part VIII-A Summary of Direct Charitable Activities	
List the foundation's four largest direct charitable activities during the tax year. Include relevant statistical information such a organizations and other beneficiaries served, conferences convened, research papers produced, etc.	as the number of Expenses
1 SYLVIA ROSS LEGACY PROGRAM-Assistance to qualified application	
reduce the cost of residency at the Sylvia Ross Home, ass	
apartments located on the campus of Ross Manor in Bangor.Also see attached publication.	206,080.
2 Also see attached publication.	
3	
<u></u>	
4	
Part VIII-B Summary of Program-Related Investments (see instructions)	
Describe the two largest program-related investments made by the foundation during the tax year on lines	s 1 and 2. Amount
1 <u>N/A</u>	
2	
All other program-related investments. See instructions.	
3	
T. I. A. I. S	
Total. Add lines 1 through 3	o. Form 990-PF (2021)
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Part IX Min	nimum Investment Return (All domestic foundations must complete this part. For e instructions.)	eign f	oundations,
1 Fair marke	t value of assets not used (or held for use) directly in carrying out charitable, etc., purposes:		
	nonthly fair market value of securities.	1 a	
-	f monthly cash balances.	1 b	
	et value of all other assets (see instructions)	1 c	^
•	lines 1a, b, and c)	1 d	0.
	detailed explanation)		
	n indebtedness applicable to line 1 assets.	2	
•	ne 2 from line 1d.	3	
		3	
	ned held for charitable activities. Enter 1.5% (0.015) of line 3 er amount, see instructions)	4	
5 Net value	of noncharitable-use assets. Subtract line 4 from line 3. Enter here and on Part V, line 4	5	0.
6 Minimum	investment return. Enter 5% (0.05) of line 5	6	0.
Part X Dis	stributable Amount (see instructions) (Section 4942(j)(3) and (j)(5) private operate	ing for	undations
	l certain foreign organizations, check here ► X and do not complete this part.)		
	investment return from Part IX, line 6	1	
	vestment income for 2021 from Part V, line 5		
b Income ta	x for 2021. (This does not include the tax from Part V.)		
	2a and 2b	2 c	
3 Distributal	ole amount before adjustments. Subtract line 2c from line 1	3	
4 Recoverie	s of amounts treated as qualifying distributions	4	
5 Add lines	3 and 4	5	
6 Deduction	from distributable amount (see instructions)	6	
7 Distributa	ble amount as adjusted. Subtract line 6 from line 5. Enter here and on Part XII, line 1	7	
Part XI Qu	alifying Distributions (see instructions)		
	paid (including administrative expenses) to accomplish charitable, etc., purposes: , contributions, gifts, etc. – total from Part I, column (d), line 26	1.	201 652
	elated investments – total from Part VIII-B	1 a 1 b	281,652.
•	paid to acquire assets used (or held for use) directly in carrying out charitable, etc., purposes	2	
3 Amounts a Suitability	set aside for specific charitable projects that satisfy the: test (prior IRS approval required)	3 a	
b Cash distr	ibution test (attach the required schedule)	3 b	
4 Qualifying	distributions. Add lines 1a through 3b. Enter here and on Part XII, line 4	4	281,652.
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Undistributed Income (see instructions) N/A							
	(a) Corpus	(b) Years prior to 2020	(c) 2020	(d) 2021			
1 Distributable amount for 2021 from Part X, line 7							
2 Undistributed income, if any, as of the end of 2021:							
a Enter amount for 2020 only							
b Total for prior years: 20, 20, 20							
3 Excess distributions carryover, if any, to 2021:							
a From 2016							
b From 2017							
c From 2018							
d From 2019							
e From 2020							
f Total of lines 3a through e							
4 Qualifying distributions for 2021 from Part XI,							
line 4: ► \$							
a Applied to 2020, but not more than line 2a							
b Applied to undistributed income of prior years (Election required — see instructions)							
c Treated as distributions out of corpus (Election required — see instructions)							
d Applied to 2021 distributable amount							
e Remaining amount distributed out of corpus.							
5 Excess distributions carryover applied to 2021 (If an amount appears in column (d), the same amount must be shown in column (a).)							
6 Enter the net total of each column as indicated below:							
a Corpus. Add lines 3f, 4c, and 4e. Subtract line 5							
b Prior years' undistributed income. Subtract line 4b from line 2b							
c Enter the amount of prior years' undistributed income for which a notice of deficiency has been issued, or on which the section 4942(a) tax has been previously assessed							
d Subtract line 6c from line 6b. Taxable amount — see instructions							
e Undistributed income for 2020. Subtract line 4a from line 2a. Taxable amount — see instructions							
f Undistributed income for 2021. Subtract lines 4d and 5 from line 1. This amount must be distributed in 2022							
7 Amounts treated as distributions out of corpus to satisfy requirements imposed by section 170(b)(1)(F) or 4942(g)(3) (Election may be required — see instructions)							
8 Excess distributions carryover from 2016 not applied on line 5 or line 7 (see instructions).							
9 Excess distributions carryover to 2022. Subtract lines 7 and 8 from line 6a							
10 Analysis of line 9:							
a Excess from 2017							
b Excess from 2018							
c Excess from 2019							
d Excess from 2020							
e Excess from 2021							
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Part XIII Pi	rivate Operating Foundati	i ons (see instrud	ctions and Part	VI-A, question !	9)	
1 a If the founda	ation has received a ruling or deter	mination letter that it	is a private operatin	ng foundation, and th	e ruling	
	for 2021, enter the date of the r to indicate whether the foundati				X 4942(j)(3) or	
	esser of the adjusted net	Tax year	attrig touridation de	Prior 3 years	A 4942(J)(3) 01	4942(j)(5)
income fror	n Part I or the minimum	(a) 2021	(b) 2020	(c) 2019	(d) 2018	(e) Total
	eturn from Part IX for	0.	(b) 2020	(6) 2013	(u) 2010	0.
b 85% (0.85)	of line 2a					0.
c Qualifying o	distributions from Part XI,	001 650	470 705	500 004	404 444	1 765 715
d Amounts inclu	each year listedded in line 2c not used directly	281,652.	478,735.	520,884.	484,444.	1,765,715.
	luct of exempt activities					0.
for active c	distributions made directly onduct of exempt activities. e 2d from line 2c	281,652.	478,735.	520,884.	484,444.	1,765,715.
alternative	a, b, or c for the test relied upon:					
	ernative test – enter:					
` '	of all assets					
section	of assets qualifying under 4942(j)(3)(B)(i)					
	Iternative test — enter 2/3 of stment return shown in Part IX,					
line 6, for each	ı year listed		101,926.	109,350.	120,775.	332,051.
	ternative test - enter:					
investm dividen on sect	upport other than gross nent income (interest, ds, rents, payments urities loans (section 5)), or royalties)					
more exe	rom general public and 5 or mpt organizations as provided 4942(j)(3)(B)(iii)					
(3) Largest an exer	amount of support from mpt organization					
• •	nvestment income					
Part XIV Sup	pplementary Information (ets at any time during the	(Complete this persons of the complete (Complete)	part only if the f tructions.)	foundation had	\$5,000 or more	in
	Regarding Foundation Manag	•				
a List any mar close of any	nagers of the foundation who have y tax year (but only if they have	contributed more that contributed more the	an 2% of the total com nan \$5,000). (See s	ntributions received bection 507(d)(2).)	by the foundation bef	ore the
None						
b List any mar	nagers of the foundation who own ip or other entity) of which the f	10% or more of the s	tock of a corporation	ı (or an equally large	portion of the owner	ship of
None	in or other entity) or which the i	odification flas a 10	70 of greater interes	J.,		
2 Information	Regarding Contribution, Grant, G	ift, Loan, Scholarshi	p, etc., Programs:			
Check here requests fo	► X if the foundation only maker funds. If the foundation makes	kes contributions to p	reselected charitable			
	d d. See instructions. address, and telephone number or	email address of the	nerson to whom ann	olications should be a	addressed:	
2 1110 Hallio, c		ornan address or the	porson to whom app	should be t		
b The form in	which applications should be s	ubmitted and inform	nation and materials	s they should include	de:	
c Any submis	ssion deadlines:					
-						
d Any restrict	ions or limitations on awards, s	uch as by geograph	ical areas, charitab	le fields, kinds of in	nstitutions, or other	factors:

Part XIV Supplementary Information (continued) 3 Grants and Contributions Paid During the Year or Approved for Future Payment If recipient is an individual oundation Recipient show any relationship to any foundation manager or substantial contributor Purpose of grant or contribution status of recipient Amount Name and address (home or business) a Paid during the year N/A 509(a) (Provide financial 201,540. Ross Manor 758 Broadway assistance to Bangor ME 04401 qualified residents for assisted living at Sylvia Ross Home at Ross Manor 201,540. Total **b** Approved for future payment

NOSSCALE	A .1 7-1			01 03710	50 Tage 12
Part XV-A Analysis of Income-Producing	Activities				
Enter gross amounts unless otherwise indicated.	Unrelated	d business income	Excluded	d by section 512, 513, or 514	(-)
1 Program service revenue:	(a) Business code	(b) Amount	(c) Exclu- sion code	(d) Amount	(e) Related or exempt function income (See instructions.)
a					
· · ·					
b					
c					
d					
e					
f					
g Fees and contracts from government agencies					
•					
3 Interest on savings and temporary cash investments					
4 Dividends and interest from securities					
5 Net rental income or (loss) from real estate:					
a Debt-financed property					
b Not debt-financed property					
6 Net rental income or (loss) from personal property					
			1		
8 Gain or (loss) from sales of assets other than inventory					
9 Net income or (loss) from special events			<u></u>		
10 Gross profit or (loss) from sales of inventory					
11 Other revenue: a					
	†				
h					
b					
c	+				
c					
c	+				
c	+				
c d e 12 Subtotal. Add columns (b), (d), and (e)	-				0
c d e 12 Subtotal. Add columns (b), (d), and (e)				13	0.
c d e 12 Subtotal. Add columns (b), (d), and (e) 13 Total. Add line 12, columns (b), (d), and (e) (See worksheet in line 13 instructions to verify calculations)	ons.)			13	0.
c d e 12 Subtotal. Add columns (b), (d), and (e)	ons.)			13	0.
c d e 12 Subtotal. Add columns (b), (d), and (e) 13 Total. Add line 12, columns (b), (d), and (e) (See worksheet in line 13 instructions to verify calculations) Part XV-B Relationship of Activities to the	ons.)	shment of Exemp	ot Purpe	oses	
c d e 12 Subtotal. Add columns (b), (d), and (e) 13 Total. Add line 12, columns (b), (d), and (e) (See worksheet in line 13 instructions to verify calculations) Part XV-B Relationship of Activities to the	ons.)	shment of Exemp	ot Purpe	oses	y to the nstructions.)
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c d e 12 Subtotal. Add columns (b), (d), and (e)	ons.)	shment of Exemp	ot Purpe	oses	

Form 990-PF (2021) Rosscare 01-0391038 Part XVI Information Regarding Transfers to and Transactions and Relationships With Noncharitable Exempt Organizations

								Yes	No
describe	organization directly d in section 501(c) (to political organizati	other than section 5	e in any of the following wi 501(c)(3) organizations) or	th any oth in section	ner organization n 527,				
•			ncharitable exempt organiz	ation of:					
(1) Cash	(1) Cash								X
(2) Othe	er assets						1 a (2)		X
b Other tra	ansactions:								
(1) Sale	es of assets to a non-	charitable exempt o	rganization				1 b (1)		Χ
(2) Puro	chases of assets fron	n a noncharitable e	xempt organization				1 b (2)		Χ
(3) Ren	tal of facilities, equip	ment, or other asse	ets				1 b (3)		Χ
(4) Rein	nbursement arranger	ments					1 b (4)		Χ
(5) Loar	ns or Ioan guarantee	S					1 b (5)		X
(6) Perf	formance of services	or membership or t	fundraising solicitations				1 b (6)		X
c Sharing	of facilities, equipme	ent, mailing lists, ot	her assets, or paid employ	ees			1 c		X
d If the an the good any tran	saction or sharing ar	rrangement, show in	lete the following schedule porting foundation. If the foundation to column (d) the value of the triangle of triangle of the triangle of triangle	ne goods,	other assets, o	ays show the fair nation fair market value in received reservices received fers, transactions, and	d.		
• •	(b) Amount involved	(C) Name of nonc	narriable exempt organization	(a)	Description of transf	ers, transactions, and	snaring arrai	igement	2
N/A									
				-					
				-					
				-					
				-					
				-					
				-					
				-					
				-					
				-					
describe		other than section 5	or related to, one or more to					: []	No
(a)	Name of organization	on	(b) Type of organization	1	(c)	Description of rela	ationship		
EMH Real	Estate	501	(c) (2)		Sister orga				
				H	Holds title	e to real pi	coperty	7	
Under p	penalties of perjury, I declard	e that I have examined thi	s return, including accompanying so expayer) is based on all information	chedules and	statements, and to to	he best of my knowledge	e and belief, i	t is true,	
Sign Here	ature of officer or trustee	ON.	7/3//23		LH VP of F		May the this return preparer See instr	n with th shown b uctions.	uss le lelow?
	Print/Type preparer's nan	me	Preparer's signature		Date	Check if	PTIN		
Paid			Self-Prepared			self-employed			
Preparer	Firm's name					Firm's EIN			
Jse Only	Firm's address								
JJC Jilly						Phone no.			
BAA							Form 99	0-PF (2021)
				-			55	(1)

Form **8868**

Department of the Treasury Internal Revenue Service

Application for Automatic Extension of Time To File an Exempt Organization Return

► File a separate application for each return.
► Go to www.irs.gov/Form8868 for the latest information.

OMB No. 1545-0047

Electronic filing (e-file). You can electronically file Form 8868 to request a 6-month automatic extension of time to file any of the forms listed below with the exception of Form 8870, Information Return for Transfers Associated With Certain Personal Benefit Contracts, for which an extension request must be sent to the IRS in paper format (see instructions). For more details on the electronic filing of this form, visit www.irs.gov/e-file-providers/e-file-for-charities-and-non-profits.

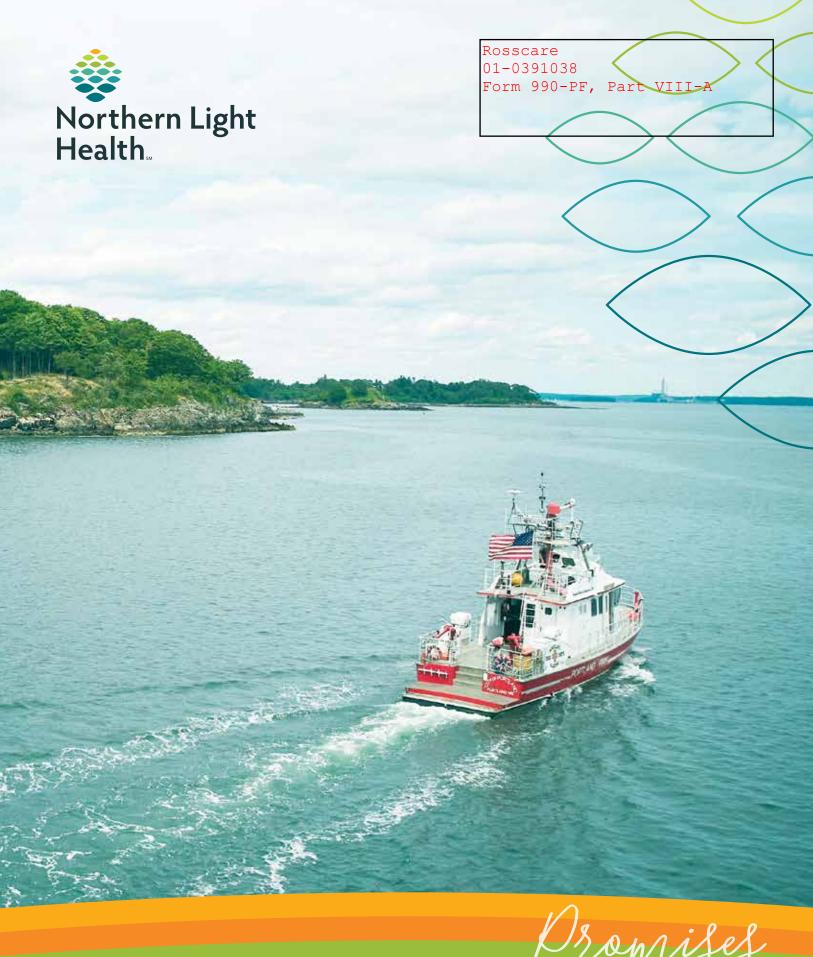
Automat	ic 6-Month Extension of Time. Only subr	nit origin	al (no copies needed).					
All corporat	tions required to file an income tax return other th	an Form 99	0-T (including 1120-C filers), partnershi	ps, REN	AICs, and trus	sts must		
use Form 7004 to request an extension of time to file income tax returns. Name of exempt organization or other filer, see instructions.					Taxpayer identification number (TIN)			
Type or								
print Rosscare				01-0391038				
File by the due date for filing your return. See instructions.	Number, street, and room or suite number. If a P.O. box, see in	101	01 0391030					
	43 Whiting Hill Road, Suite 400							
	City, town or post office, state, and ZIP code. For a foreign address, see instructions.							
	Brewer, ME 04412							
Enter the R	eturn Code for the return that this application is fo	or (file a se	parate application for each return)			04		
Application		Return	Application			Return		
Is For		Code	ls For			Code		
	r Form 990-EZ	01	Form 1041-A			08		
Form 4720	· · · · · · · · · · · · · · · · · · ·	03	Form 4720 (other than individual)			09		
Form 990-F	<u> </u>	04	Form 5227			10		
	(section 401(a) or 408(a) trust)	05	Form 6069			11		
Form 990-T (trust other than above)		06	Form 8870			12		
Form 990-1	(corporation)	07						
If the orIf this is check the	ne No. \triangleright 207 973-9081	siness in th digit Group	Exemption Number (GEN) I	f this is	for the whole	group,		
•	est an automatic 6-month extension of time until e organization named above. The extension is for calendar year 20 or		, 20 <u>23</u> , to file the exempt organication's return for:	zation r	return			
▶ 5	tax year beginning <u>1</u> 0/01 , 20 <u>21</u>	, and endir	ng 9/30 ,20 22 .					
	tax year entered in line 1 is for less than 12 mont hange in accounting period			nal retu	rn			
	application is for Forms 990-PF, 990-T, 4720, or fundable credits. See instructions			3 a	\$	0.		
	application is for Forms 990-PF, 990-T, 4720, or or syments made. Include any prior year overpaymen			3 b	\$	461.		
c Balance due. Subtract line 3b from line 3a. Include your EFTPS (Electronic Federal Tax Payment System). See i				3 c	\$	0.		
Caution: If payment in	you are going to make an electronic funds withdra	awal (direct	debit) with this Form 8868, see Form 8	453-TE	and Form 88	79-TE for		

BAA For Privacy Act and Paperwork Reduction Act Notice, see instructions.

Form **8868** (Rev. 1-2022)

2021	Federal Statements	Page 1	
Client ROSSCARE	Rosscare	01-0391038	
6/10/23		09:15PM	
Statement 1 Form 990-PF, Part I, Line 16a Legal Fees			
	(a) (b) Net (c) Expenses Per Books Investment Income Net Income \$ 35. Total \$\frac{\$35.}{\$5.}\$ \$\frac{\$5.}{\$5.}\$ \$\frac	\$ 35.	
Statement 2 Form 990-PF, Part I, Line 23 Other Expenses			
Information Technology Shared Services Expense Supplies	5,685 .	\$ 4,650. 4,809. -3,346.	
Statement 3 Form 990-PF, Part II, Line 14 Land, Buildings, and Equipment	Accum. Book	Fair Market	
Category	Basis Deprec. Value	Value	
Machinery and Equipment Tota	\$ 5,250. \$ 5,250. \$ 0. 1 \$ 5,250. \$ 5,250. \$ 0.	\$ 0. \$ 0.	
Statement 4 Form 990-PF, Part II, Line 15 Other Assets			
Beneficial Interest in Perpe	<u> Book Value</u>	Fair Market Value 6,663,053. 6,663,053.	
Statement 5 Form 990-PF, Part II, Line 22 Other Liabilities			
Reserve for Retiree Health Be	enefits	,	

2021 F	ederal Statemen	ts		Page 2
Client ROSSCARE	Rosscare			01-0391038
Statement 6 Form 990-PF, Part III, Line 3 Other Increases				09:15PN
Pension Liab FAS158Post Retirement Health Benefit F	AS 158		\$ Total \$	18,431. 35,144. 53,575.
Statement 7 Form 990-PF, Part III, Line 5 Other Decreases Change in unrealized G/L			\$	2,166,186.
ondingo in uniculized of i			Total \$	2,166,186.
Statement 8 Form 990-PF, Part VII, Line 1 List of Officers, Directors, Trustees, and	Title and Average Hours	Compen-	bution to	Expense Account/
<u>Name and Address</u> Colleen Hilton	<u>Per Week Devoted</u> President/Direc			<u>Other</u> \$ 0.
NL HC&H, 50 Foden Road Suite 3 South Portland, ME 04106	0.50	ψ 0.	0.	ν
Tim Dentry 43 Whiting Hill Road Brewer, ME 04412	Director 0.50	0.	0.	0.
Lisa Harvey-McPherson 43 Whiting Hill Road Brewer, ME 04412	Director 0.50	0.	0.	0.
George Eaton 43 Whiting Hill Road Brewer, ME 04412	Director/Secret 0.50	0.	0.	0.
Anthony Filer 43 Whiting Hill Rd Brewer, ME 04412	Treasurer 0.50	0.	0.	0.
Glenn Martin 43 Whiting Hill Rd Brewer, ME 04412-1005	Secretary 0.50	0.	0.	0.
	Total	\$ 0.	\$ 0.	\$ 0.



Annual Report 2022

- 4 ACADIA FOR ALL
- 8 BINGO!
- 12 YES, PLEASE
- 16 A DIFFERENT KIND OF PHARMACIST
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- 24 BREATHING EASIER
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- 30 COMMUNITY BENEFIT
- 32 FINANCIALS
- 34 BY THE NUMBERS
- 36 SYSTEM MAP





"A promise made must be a promise kept."

-Aristotle

hen people keep their promises to us, we feel valued, respected, and appreciated. At Northern Light Health, we understand the importance of making a promise and doing the work to keep it.

Our promise to the people and communities we serve across our great state of Maine is to make healthcare work for you. This means that we promise to get better every day by raising quality through teamwork, efficiency, and innovation. We promise to guide the way for our patients and their families, through the care experience. We live in a big, rural state, and we know access to care can be challenging for some people in our communities. So, we are committed to improving access. And last, but certainly not least, we promise to see patients as diverse individuals with their own unique needs.

In this annual report, we highlight the ways our valued employees and community partners are working together to keep our promises to the communities we serve. From helping firefighters access lung cancer studies at world-class research hospitals, to helping busy parents schedule pediatrics appointments on their own time, and using the latest in diagnostic technology to help people with congestive heart failure stay out of the hospital. We are also helping the state address a critical shortage of psychiatric inpatient beds while addressing the state's long-term community-based mental and behavioral health needs.

These stories in this report are just a few examples of the promises we work hard to keep every day. This work inspires us. We hope it inspires you too.



Timothy J. Dentry, MBA
President & CEO
Northern Light Health



Kathy Corey, Board Chair Northern Light Health

ACADIA FOR ALL

merald Forcier is walking an aisle of gleaming white chairs carefully set on a lush green lawn overlooking the Penobscot River. Her husband, Kurt is hustling along on a lawn tractor, making sure the lawn is short and neat for the upcoming wedding the couple plans to host at their venue, Penobscot Bay Weddings in Winterport. As her four-year-old daughter, Maisie picks wildflowers, Forcier is holding her 8-month-old son Miles in her arms while she thinks about all the work she has left to do in the wedding tent. "I often say to friends and family when they ask how I'm doing, I'm like, I am exhausted. We're starting a new business. And yet the deep, important things are wonderful."

But seven years ago, things were not wonderful for Forcier in terms of her mental health. She was living on the island of Bali; she was having difficulty getting the medications to manage her depression, and she was in a suicidal state. She moved back to the United States and attended an



Northern Light Acadia Hospital is undertaking an ambitious expansion project to double the number of its single occupancy rooms and add 50 inpatient pediatric rooms.

multiple times because psychiatric care was not available.

"I remember what it was like when I had reached my rock bottom and I needed inpatient services. I also remember the fear and helplessness of

"To be stuck in an emergency department with nowhere to go is a devastating experience far too many people face, and I cannot imagine a child or their parent going through that." - Emerald Forcier

inpatient treatment program, which she credits with saving her life. After six months of hard work restarting her life, she was back in Maine, but her health insurance was due to expire at the beginning of the new year. Despite spending four weeks consistently trying, Forcier could not access any outpatient provider to renew her prescriptions. Desperate for help, she ended up in a hospital emergency department on New Year's Eve 2015. Even then, she was sent away

being stuck in the emergency department, unable to access the care I needed. I frankly cannot even imagine the terror and the sadness of experiencing both of these things at once. The day a person needs inpatient care is one of the worst days of their life. To be stuck in an emergency department with nowhere to go is a devastating experience far too many people face, and I cannot imagine a child or their parent going through that."





Scott Oxley, MBA, President, Northern Light Acadia Hospital (right) speaks with Dwane Albert, Northern Light Health facilities project manager (left) during a site visit.



Donors have given generously to the Acadia for All campaign including the Stephen and Tabitha King Foundation which donated one million dollars.

Forcier's experience is unfortunately all too common. Across Maine, there simply are not enough inpatient beds and people who end up in crisis situations turn to hospital emergency departments.

Nadia Mendiola, MD, an adolescent psychiatrist at Northern Light
Acadia Hospital, sees it all too often.
She says it's particularly troubling when children get stuck in these emergency departments for several weeks, or even months, waiting for an inpatient bed. "Emergency care physicians, they're wonderful at their job but they're not psychiatrists.
They have limited options, they have

limited space, and you're talking about kids who can't even function in a big home or a big school and now you're confining them to a little spot. It's just not conducive to good care."

This is one of the reasons why Northern Light Acadia Hospital is undertaking an ambitious expansion project to double the number of its single occupancy rooms. The 50,000 square feet expansion will add 50 pediatric inpatient rooms as well as new group and individual treatment spaces. The 50 existing inpatient rooms are being remodeled to single occupancy, adult inpatient rooms





Nadia Mendiola, MD, Northern Light Acadia Hospital

to better meet current behavioral healthcare standards.

Acadia President Scott Oxley knows the expansion is needed. "Unfortunately, the kids we see today are sicker than they were 30 years ago, so we need more circulation space, more room for group therapies. And really, our existing facility does not accommodate that," shares Oxley.

In addition to the new inpatient rooms, there will also be an expansion of the Mood and Memory clinic for patients with Alzheimer's disease and dementia, and an endowment created for workforce development, recruitment, and retention. All this work requires substantial investment, and Oxley says community support thus far has been exceptional.

"Long term, the key to our success is early detection, early intervention, keeping folks in their communities, and keeping them out of the highest level of care. The reality is there's such a shortage of inpatient beds, that the need is urgent for inpatient beds while we work strategically and collaboratively on the longer-term plan."

"Unfortunately, the kids we see today are sicker than they were 30 years ago, so we need more circulation space, more room for group therapies. And really, our existing facility does not accommodate that."

- Scott Oxley, MBA

"It's particularly troubling when it's children who get stuck in these emergency departments for several weeks, or even months, waiting for an inpatient bed."

- Nadia Mendiola, MD



BINGO!

How's your heart health?

everly Fowler is her name and Bingo is her game. Every Monday and Wednesday, Fowler leaves her Bangor apartment and heads to the Bangor Elks Lodge to have lunch with friends, play a few card games, and set up for evening Bingo. "Usually on a Monday night, we get between 80 and 100 people, which is a good, good evening. Some winter nights, if it's snowing or something, we only get about 70, but that's still pretty good," she says. Fowler also plays Tuesdays, Thursdays, Fridays, and Sundays. "Saturday is a free day," she says with a chuckle.

At 83 years old, Fowler enjoys staying active and socializing, but managing her congestive heart failure was slowing her down. "I kept filling up with fluids and ending up in the hospital for a week at a time. That's happened three or four times," says Fowler.

Alan Jansujwicz, MD, general cardiologist and director of Northern Light Cardiovascular Care is working to improve the quality of life of patients like Fowler by keeping them out of the hospital. "We know patients with heart failure end up being hospitalized over the course of time and each hospitalization matters. The statistics say that if you're hospitalized with heart failure, over the next six months to a year, your risk of not doing well is higher than before you were hospitalized," says Dr. Jansujwicz.



Northern Light Health is offering a new option to patients like Beverly Fowler, so they can monitor their congestive heart failure and correct course before needing hospitalization.

"I kept filling up with fluids and ending up in the hospital for a week at a time."

- Beverly Fowler

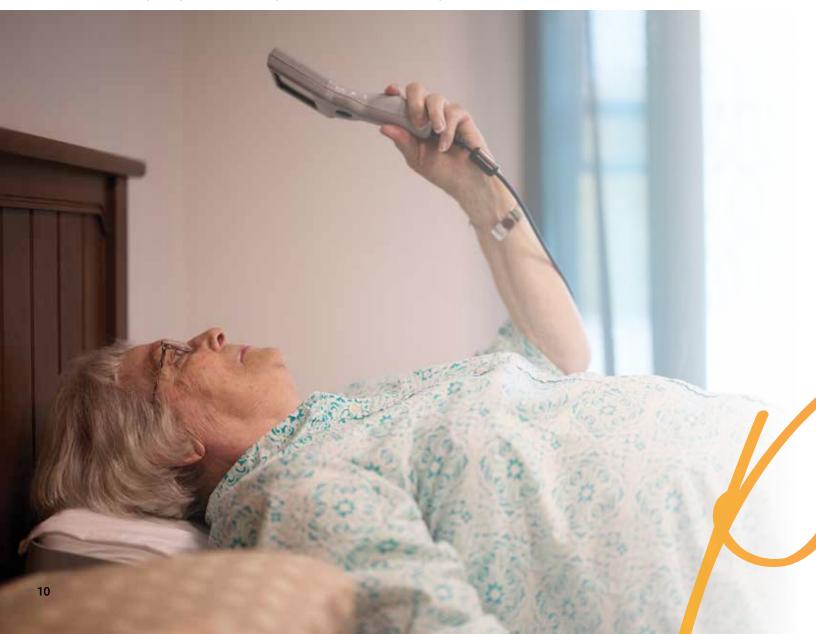
Now, Northern Light Health is offering a new option to patients like Fowler, so they can monitor their condition and correct course before needing hospitalization. A remote monitoring device is implanted in the patient's pulmonary artery through a blood vessel in the groin. It measures pulmonary artery pressure and sends information to a receiver that resembles a giant pillow, which the

patient lays on to take daily readings. The receiver records and sends the information to a secure website where a patient care manager like Janet Glidden, RN, BSN, MBA, reviews it. If Glidden sees troubling changes in a patient's numbers, she can call them and talk about what's happening. "I'll look at their readings, and if I see they are ranging up, I'll call. They may not feel like there's

any change, but I'll say, 'Your numbers are up. What did you do differently yesterday?' It almost always relates to diet or having too many fluids," Glidden shares.

"If the pressure's going up, it tells us the patient might be heading toward heart failure. Maybe we can stop that before it happens by increasing their therapies as opposed to them just

Beverly Fowler is getting her daily reading from her cardiac monitoring device.







Twin brothers Harold and Carrol Gurney go through their pre-game rituals. They are regulars at the Elks Lodge Bingo games.

slowly slipping into heart failure, getting past that early detection point, and ending up in the emergency department or hospitalized," adds Dr. Jansujwicz.

Fowler says the device is indeed working, she thinks it's kept her out of the hospital at least five times so far and she's had it for less than a year. It does require the patient to commit to taking a daily reading, every week of the year — even when traveling. For Fowler, it's a necessary inconvenience that keeps her out of the hospital so she can spend her time where she wants to be, which most days, is at bingo.

"The statistics say that if you're hospitalized with heart failure, over the next six months to a year, your risk of not doing well is higher than it was before you were hospitalized."

- Alan Jansujwicz, MD



Fowler says the device is indeed working. She thinks it's kept her out of the hospital at least five times so far and she's had it for less than a year.

YES, PLEASE

Self-Scheduling for busy people

mily Tadlock is a busy working mom with a blended family that includes her partner, Jim Bertolino, his three children, James 16, Isabella 14, Ruby six, and their infant daughter, sixmonth-old Elena. A typical day starts with preparing formula and getting diapers changed, making breakfast and packing lunches, and getting kids to school and daycare. Then, it's time to work a full day and juggle after-school pickups and activities such as theater practice or track practice. "It's nonstop. There's always something going on," shares Tadlock. While Tadlock and Bertolino are tech savvy (he's a software engineer and she's a marketing manager for Northern Light Health), they use a very low-tech, giant white-board calendar in their kitchen to help keep all six schedules straight. "We try to keep track of meals and our grocery list on there, too. If we don't have any more chocolate milk or we're almost out, we write it down there."

With so much going on in their daily lives, flexibility is something they covet. Tadlock is a big fan of Northern Light Health's new online self-scheduling tool for pediatric and primary care appointments. "A lot of times when I call a doctor's office, I have to sit down in front of my calendar to compare with their calendar. They have to say, okay, we have this time. Nope, that doesn't work. Okay, we have this time; that doesn't work either. Whereas with this, I can just pull it up and see what's open and it's easy for me to go, 'Oh this is the perfect time; here it is.' Even if I get distracted; if Ruby comes over and asks me for a paper towel or whatever, I can still come right back to it. I don't have to try to hold her off while I'm on the phone."



Self-scheduling is just one of the new digital offerings designed to improve patient access and experience, staff experience, and employee job satisfaction.







For Tadlock, less time on the phone and more time with her family is something to be celebrated, "It's a game changer for busy families for sure."



Emily Tadlock checks Elena in for her appointment at Northern Light Pediatric Primary Care in Bangor.

Mary Archdeacon, a patient service representative at Northern Light Pediatric Primary Care in Bangor agrees scheduling takes a lot of time. "If somebody calls with three kids to schedule three well-child visits, that's a long time on the phone, and we could be doing other tasks such as answering patient questions," shares Archdeacon.

Darmita Wilson, vice president of operations for the Northern Light Medical Group says self-scheduling is just one of the new digital offerings designed to improve patient access and experience, staff experience, and employee job satisfaction.

"It is a splendid way for us to bring healthcare to patients. We can provide care how patients want it, when they want it, and where they want it. Selfscheduling is one of the basic tenets of all things going forward," shares Wilson. Other digital experience applications allow patients to fill out their paperwork electronically before coming to the medical practice, saving time in reception.

Northern Light Health offers self-scheduling for many pediatric and adult primary care visits, as well as screening mammograms at most locations. Current patients can get to the tool through the patient portal, but even new patients can schedule appointments online using the Provider Finder or the Schedule an Appointment links found on Northern Light Health websites. "Access is what Northern Light is really all about," adds Wilson.

For Tadlock, less time on the phone and more time with her family is something to be celebrated. "It's a game changer for busy families for sure."

A DIFFERENT KIND OF PHARMACIST

Are you in control of your diabetes?

arlene Ouellette is a retired schoolteacher who often put her health needs behind the rest of her family. Caring for her children, including a son with autism, was her priority. On a recent visit with her primary care provider, who happened to be a former student, she had a frank conversation about her health.

"I felt very comfortable talking to my provider about what was going on in my life, the stress levels and everything. She said she was concerned; she said, 'Would you mind talking with Jessica, our pharmacist, and we'll see where we can go with it?' I said, Sure. I knew at that point I had to do something," recalls Ouellette, who was struggling to keep her blood pressure and diabetes in check.

What Ouellette, did not realize, was that Jessica Bates, PharmD, is not the type of pharmacist that you visit in a retail pharmacy and have a conversation with while picking up medications. Bates is an ambulatory care pharmacist.

"Primary care practitioners refer patients to meet with me for a variety of reasons ranging from diabetes to high blood pressure to medication management. I work directly with the practitioner which allows me to adjust people's medication and provide education about their medications. I also review their medication list for drug interactions and streamline their therapy to ensure they're on the optimal medications," shares Bates. "But limiting the number of medications they have to take is the primary goal."



Jessica Bates, PharmD, is not the type of pharmacist that you visit in a retail pharmacy and have a conversation with while picking up medications. Bates is an ambulatory care pharmacist.





Ouellette is a huge fan of this added level of collaboration and care. After ignoring her own medical needs for so long, she's now making progress. She is more careful about her diet and goes for walks every day.

Patients like Ouellette, meet with Bates in her office, typically for 20-40 minutes. The discussion is primarily about medications and Bates says she can learn a lot about her patients in those meetings that she can share with the primary care practitioners in addition to information she learns about new and existing medications.

"We have monthly meetings, and I usually provide updates for them about clinical guideline changes, new and emerging therapies, or clinical trials that have been published. This relationship is mutually beneficial for the provider, for me, and ultimately the patients," says Bates.

Ouellette is a huge fan of this added level of collaboration and care. After ignoring her own medical needs for so long, she's now making progress. She is more careful about her diet and goes for walks every day. She says Bates helped get her blood pressure medications adjusted and her diabetes in check.

"If people come up to me and say, what are you doing? I tell them it's a collaboration between me, my pharmacist, and my physician. We talk all together. It makes it so much easier to know everyone's on the same page. They want to do what's right for you, and they want to try to make sure you're doing well in terms of not only your physical health but your mental health too!"







KEEPING IT LOCAL

How was your trip to see us?

early 20 years ago, Gavin Ducker, MD, joined Northern Light Health to become what he calls a country doctor. Since that time, Dr. Ducker has provided primary care to thousands of patients in towns throughout central Maine at Northern Light Primary Care in Waterville. He's made the wellness of others his professional commitment and has seen the importance and benefits of screenings for the early detection of lung cancer. He also knows the importance of keeping care close to home. "Over the years, I've had many patients die from lung cancer. It's a sad moment, and I've often wondered how we could have effectively detected those cancers early on to try and cure them. Despite years and years of research, we've never come up with an effective way of doing that until about six or seven years ago."

When it comes to lung cancer, early detection is key. Seventy-five percent of cancer cases in Maine are detected too late and, as a result, are less likely to be curable. So, when Dr. Ducker has a patient who may qualify for Northern Light Eastern Maine Medical Center's Lung Cancer Screening Program, patient navigator Amy McClary, RN, steps in. The Lung Cancer Screening Program is helping patients discover potential issues earlier, resulting in more treatment options, and leading to brighter and better outcomes. To make the process more convenient for people in rural areas, Eastern Maine Medical Center partners with hospitals in smaller communities, allowing



The Northern Light Eastern Maine Medical Center Lung Cancer Screening Program is helping patients discover potential issues earlier, resulting in more treatment options, and leading to brighter and better outcomes.





Amy McClary, RN can guide patients from across Northern Light Health through their care plan.

patients to have a low-dose CT scan done closer to home. Once complete, Amy and her team take it from there, handling everything from tracking appointments to working with the patient's local primary care provider, like Dr. Ducker.

"Having this program is so important because early-stage lung cancer is asymptomatic. A lot of the cancers we find are people who just came in for their normal scan, had no symptoms, and didn't even realize they were walking around with this cancerous lung nodule in them. The symptoms for lung cancer don't appear until very late stage when there are fewer treatment options available," explains McClary.

Ryan Saucier, BS, RDMS, RT(R), CRA, director of Medical Imaging at Northern Light Inland Hospital has witnessed first-hand how the collaboration helps patients stay close to home. Instead of driving to Bangor for a five-minute scan, patients are scanned with state-of-the-art equipment right at Inland Hospital. "When I think of providing this service to the community and the potential

"Having this program is so important because early-stage lung cancer is asymptomatic. A lot of the cancers we find are people who just came in for their normal scan, had no symptoms, and didn't even realize they were walking around with this cancerous lung nodule in them."

- Amy McClary

to make a difference in catching a cancer that 75 percent of the time is found too late, it's a wonderful opportunity to make a difference in someone's life by participating in this kind of work. I ask myself, 'how do we find a way to serve our patients in a meaningful way?' And this is a great way that we're able to do it, and it feels good."

"The National Institutes of Health finally came up with a program that involves low dose CT scanning, they published the data about six or seven years ago. We've mimicked exactly what they do here at our lung cancer screening program. Each of our member hospitals that can do a low-dose CT scan now offer screenings to patients locally and get them into the program. It's a big step forward," adds Dr. Ducker.



To see eligibility requirements or more information go to northernlighthealth.org/EMMCLCS



Breathing Easier

Can we bring care closer to you?

ortland Fire Lieutenant Dave Crowley keeps a watchful eye as he steams across Casco Bay and patrols the islands and mainland looking for any signs of trouble from boaters, fishermen, or island residents. As a lieutenant, he's responsible for the operation of the boat and the safety of the crew. Saving lives is the job he signed up for. He's rescued stranded boaters and shuttled injured islanders to mainland hospitals. "When I started working on the fire boat, one of my first calls was for Cliff Island, which is eight miles out and about a half-hour run. The call was for an eight-year-old child who fell out of a tree. Female, unconscious, not breathing. And, I know it's my kid."

It was one of the scariest calls he would answer in his years on the fireboat. Fortunately, his daughter's injuries were not as severe as they initially appeared, and she ended up recovering fully. Crowley admits that while he's looking out for the well-being of others, he's not always been that good about taking care of his own healthcare needs. "My wife pushes me to do a better job of it," shares Crowley.

One thing he is a big fan of is getting something for free. When he was offered an opportunity to get a lung cancer screening as part of a clinical research trial through the joint efforts of the Portland Fire Department, Massachusetts General Hospital (MGH), and Northern Light Mercy Hospital, he didn't need much convincing. The Portland Fire Department used federal funding earmarked for firefighter wellness initiatives to pay for 50 of its firefighters to get lung scans. Through a clinical affiliation agreement with Northern Light Health, firefighters like Dave Crowley were able to get their screenings done right at Mercy Hospital in Portland, who then shared that information with researchers at MGH. Because it didn't cost Crowley anything and it was convenient, he was on board. "I thought it's free, you know, and I've got Scottish blood in me and if I'm going to get something that somebody else is paying for, I'm in line," Crowley says the whole process was quick. "It took me longer to get to Mercy Fore River from



When Crowley was offered an opportunity to get a lung cancer screening as part of a clinical research trial through the joint efforts of the Portland Fire Department, Massachusetts General Hospital (MGH), and Northern Light Mercy Hospital, he didn't need much convincing.



"It took me longer to get to Mercy Fore River from Commercial Street than it did to do the scan, including the check-in and everything. It was painless."

- Dave Crowley

Commercial Street than it did to do the scan, including the check-in and everything. It was painless. You lie down on the table, put your arms up over your head, hold your breath, and then they run you through the machine twice and you're done." The decision to get the free screening proved to be a critically important one for Crowley. His screening detected a small spot on his lung. "That was an eye opener; you know, it shows us our mortality," he said.

The spot was caught very early so the plan for Crowley is to go back to Northern Light Mercy Hospital every three months for another scan to see if the spot grows any larger. If it does, he will assess his options with his care team but, because they detected this spot, Crowley says the prognosis is very good.

"They go in with a small scope and pluck it out. Most people don't even have shortness of breath afterward," Crowley said. But if he hadn't had this screening and the spot was cancerous and went undetected, he could have easily been another lung cancer statistic. While he doesn't dwell upon that, he does acknowledge the effect of having this new piece of health information.

"Even the bad news is good news. It's virtually a 100 percent chance of survival. You don't get that for a root canal," he laughs. "My theory of the way I live my life is you should never be so afraid of dying that you're afraid to live. I still do everything I've done before."



The decision to get the free screening proved to be a critically important one for Crowley. His screening detected a small spot on his lung. Because they detected this spot, the prognosis is very good.



Northern Light Health Foundation



Northern Light Health, Investing in Care for the Future of Maine with the Help of Donor Support



Northern Light CA Dean new hospital construction.

With the help of generous and committed community members and corporate partners, Northern Light Health is making good on its promise to make healthcare work for you.

2022 will be remembered as a year when communities across Maine came together to invest in the future of healthcare for all Mainers. In Greenville and Blue Hill, Northern Light CA Dean and Blue Hill Hospitals broke ground on brand new hospital buildings, designed with private inpatient rooms and 24/7 emergency departments. With new, modern

layouts, these facilities are designed to ensure that care teams can make the most of space and equipment, to provide the best care possible for patients.

In Ellsworth, Northern Light Maine Coast Hospital opened a spacious, family-focused birthing center – ready to welcome future generations to the Downeast region. A two-phase project, the hospital's former obstetrics space will soon be renovated, becoming inpatient rooms that offer enhanced privacy for patients to rest and heal.

Northern Light Acadia Hospital's behavioral health services have statewide reach, thanks to telehealth and embedded providers at Northern Light Health member facilities, but the need for inpatient care has outgrown the physical hospital space in Bangor. In 2022, Northern Light Acadia Hospital broke ground on its much-needed expansion, to increase the number of pediatric inpatient rooms and treatment areas, and update adult inpatient rooms for single occupancy.



January 2023 celebrates one year of One Mercy! We're happy to provide one expanded healthcare campus along the Fore River Parkway.



Thank you for helping us invest in the future of healthcare for Maine! To learn more about how you can support our ongoing building campaigns, scan the QR code.

STATEWIDE SUPPORT FOR CANCER CARE

Sadly, cancer will touch most of our lives in some way, as a patient, as a family member, or as a friend. Northern Light Cancer Care is committed to providing services for cancer patients throughout Maine. We are grateful for the generous individuals who are stepping up to support these programs.

A MILESTONE FOR CHAMPION THE CURE CHALLENGE

"It's hard to describe the cancer journey in words, but when you know the community is behind you, it's powerful. It means so much in terms of hope and healing," says Jon Henry, a patient at Northern Light Cancer Care, explaining why he participates in Northern Light Eastern Maine Medical Center's annual Champion the Cure Challenge.

In August 2022, a long-time Champion the Cure Challenge enthusiast, who wishes to remain anonymous, offered to help make 2022 the first year in the event's history to

raise one million dollars to support Northern Light Cancer Care. The generous donor proposed a match of every dollar raised by participants, up to \$250,000, through September 30. The community rose to the challenge. By the end of September, teams and participants had well exceeded the fundraising goal for the first time in the event's 13-year history.

For people like Jon Henry, the matching challenge was an inspiration. "That prompted me to make another donation before the matching challenge ended."

Most of the funds will go toward the purchase of a linear accelerator, which provides radiation oncology treatments. Associate vice president of Oncology at Northern Light Eastern Maine Medical Center, Donna Boehm says, "This milestone achievement for Champion the Cure Challenge will help ensure that world-class cancer care remains available right here in our community."



To register for the 2023 Champion the Cure Challenge, visit ctcchallenge.org





Giving by Organization Acadia Hospital \$1,825,095.13 AR Gould Hospital \$233,623.46 Blue Hill Hospital \$1,498,171.23 CA Dean Hospital \$5,187,019.51 Eastern Maine Medical Center and \$3,305,292.94 Children's Miracle Network Hospitals Home Care & Hospice \$393,051.43 Inland Hospital \$419,146.42 Maine Coast Hospital \$2,441,990.75 Mayo Hospital \$289,976.26 Mercy Hospital \$3,580,757.13 Northern Light Health \$361,384.62 Northern Light Health Foundation \$219,637.03 Sebasticook Valley Hospital \$90,971.07 \$19,846,116.98 Total



To learn more about how donors are supporting care in our communities, visit northernlighthealth.org/foundation

Twenty-Eight Years of Supporting Breast Health

At Northern Light Sebasticook Valley Hospital, supporting breast health is a long-standing tradition. For nearly three decades, the community has rallied together to raise money to support breast health services at Northern Light Women's Health in Pittsfield.



To schedule a screening mammogram, go to NorthernLightHealth.org/ScheduleAMammogram



People who have lived with cancer know treatment is only the beginning of their cancer journey. Northern Light Health's survivorship programs, which include teams of specialists such as physical therapists, nutritionists, and social workers, surround patients with holistic resources and support as they move into the next stage of their cancer journey.

Northern Light Mercy Hospital's survivorship program was created through the generosity of the Tallen Kane Foundation. Last fall, the hospital hosted special virtual events to help connect cancer patients and their families to wellness resources and support. "We are grateful to the Tallen Kane Foundation for their generous support in helping us increase access to vital resources and information for our patients and their families," says Charlie Therrien, president of Northern Light Mercy Hospital.

Community Benefit ARE YOU EATING OK? Matt Dexter was 13 years old when his mom headed off for what was supposed to be a routine checkup with her doctor. Seven months later, in April of 2008, Matt's mother died of stomach cancer. "She was our family's rock and a generous person. When she was diagnosed with cancer she changed dramatically. She lost weight and barely spoke to any family or friends. It really shook my sister, my dad, and me," Dexter recalls. When he attended college at the University of Maine in 2014, Dexter already had a solid foundation for community service, something his mom instilled in him at a young age. An avid runner, he organized a fundraiser road race in his mother's honor and called it the Eastern Trek for Cancer. "It started off very, very simple-raise funds, give them out, have a good time. I quickly realized service to others is what I was meant to do, and that is how the Christine B. Foundation (CBF) got its start." From its humble beginnings as a college student's road race in his mother's name, CBF has transformed into a nonprofit agency that provides nutrition assistance to cancer patients across Maine. "We have supported more than 1,300 Mainers and provided nearly Northern Light Healt Your community of CANCER SUPPORT Matt Dexter Christine B. Foundation Executive Director Matt Dexter, Manager Brian Ross,

Director Matt Dexter, Manager Brian Ross and volunteers Rebecca Dauphinee and Dan Bahr deliver food for patients at the Lafayette Family Cancer Institute. 300,000 medically tailored meals. We work with 120 volunteers every week. We're headquartered in Bangor and reach people over 11,000 square miles of the state, which is magical with only two staff," explains Dexter, who serves as executive director of CBF.

The Christine B. Foundation partners with agencies, government, colleges, universities, hospitals, and healthcare systems, including Northern Light Health, to provide meal assistance to cancer patients.

"For patients recovering from cancer, a nutritious diet is vitally important. Having the opportunity to provide nutritious meals at no cost to our patients, especially with food prices so high, goes a long way to help us heal those in need in our communities," shares Kate Fergola, community health specialist, Northern Light Mayo Hospital.

Northern Light Health recently awarded CBF a \$10,000 community benefit grant. "The Christine B. Foundation and their amazing team of volunteers bring nutritious food and a caring personal connection to people living with cancer. We are proud to support the growth of their home delivery network improving food equity and access for people in rural Maine communities," shares Doug Michael, MPH, associate vice president, chief community health and grants officer, Northern Light Health.

Matt Dexter is grateful to have community partners like Northern Light Health support CBF's mission.



Learn more about Christine B. Foundation at: chrisbfund.org



Find Help and other resources at: https://northernlighthealth.org/Find-Help

Total Community Investment by Category

Community Health Improvement Services	\$1,688,553
Health Professions Education	\$2,014,444
Research	\$1,263,109
Cash and In-Kind Contributions	\$250,058
Community Building Activities	\$551,469
Community Benefit Operations	\$1,798,788
Traditional Charity Care	\$13,996,429
Unpaid Cost of Public Programs:	
Medicaid	\$112,656,916
Medicare	\$208,557,110

Total Systemwide

\$342,776,876

Northern Light Health Member Community Benefit

Acadia Hospital\$1	2,948,815
AR Gould Hospital\$1	8,778,272
Blue Hill Hospital\$4	,883,678
CA Dean Hospital\$1	29,640
Eastern Maine	
Medical Center\$2	27,976,812
Home Care & Hospice\$4	23,576
Inland Hospital\$1	3,117,525
Maine Coast Hospital\$1	3,105,471
Mayo Hospital\$6	62,439
Mercy Hospital\$4	9,878,565
Northern Light Health	
Home Office\$4	62,944
Sebasticook Valley Hospital \$4	09,139



To learn more go to: northernlighthealth.org/Community-Health-Needs-Assessment/Community-Benefit-Reports

Consolidated Balance Sheets

Years Ended September 30, 2022 and 2021

(in thousands of dollars)

ASSETS	2022	2021	
Total current assets	\$534,651	\$764,553	
Assets limited as to use:			
Capital replacement and other designated uses	327,121	403,255	
Self insurance funds and other trusts	47,559	57,814	
Donor restricted gifts	92,514	97,182	
Total assets limited as to use	467,194	558,251	
Property and equipment, net	829,522	795,667	
Other long-term assets	62,748	62,136	
Total assets	\$1,894,115	\$2,180,607	
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LIABILITIES	<u> </u>	42,103,001	
	\$404,718	\$506,407	
LIABILITIES			
LIABILITIES Total current liabilities	\$404,718	\$506,407	
LIABILITIES Total current liabilities Accrued post-employment benefits	\$404,718 229,948	\$506,407 259,423	
LIABILITIES Total current liabilities Accrued post-employment benefits Long-term debt	\$404,718 229,948 552,831	\$506,407 259,423 568,914	
LIABILITIES Total current liabilities Accrued post-employment benefits Long-term debt Other long-term liabilities	\$404,718 229,948 552,831 10,138	\$506,407 259,423 568,914 5,690	

Consolidated Statements of Operation Years Ended September 30, 2022 and 2021

(in thousands of dollars)

	2022	2021
Net operating revenue	\$2,006,106	\$2,027,076
Operating expenses:		
Salaries and employee benefits	1,136,355	1,128,103
Supplies and other	1,001,468	841,815
Total expenses	2,137,823	1,969,918
(Loss) income from operations	(131,717)	57,158
Investment gains and (losses)	(46,318)	27,468
(Deficiency) excess of revenue and gains over		
expenses and losses	(178,035)	84,626
Noncontrolling interest		2
(Deficiency) excess of revenue and gains over		
expenses and losses - controlling interest	\$(178,035)	\$84,628
Operating margin	-6.57%	2.82%
Total margin	-9.08%	4.12%
Reinvestment in clinical equipment, technological advancements, and facilities	\$85,896	\$98,176





























cases





Outpatient emergency

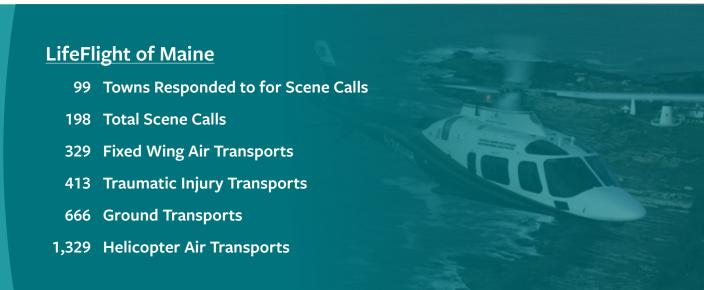
department visits

















1 Presque Isle
Northern Light AR Gould Hospital
Northern Light Home Care & Hospice
Northern Light Work Health

2 Greenville
Northern Light CA Dean Hospital

3 **Dover Foxcroft**Northern Light Mayo Hospital
Northern Light Work Health

Bangor
Northern Light Acadia Hospital
Northern Light Eastern Maine Medical Center
Northern Light Health Foundation
Northern Light Home Care & Hospice
Northern Light Laboratory*
Northern Light Pharmacy
Northern Light Work Health
Northern Light Work Force

Brewer

Northern Light Beacon Health Northern Light Eastern Maine Medical Center Northern Light Health Home Office Northern Light Laboratory* Northern Light Pharmacy

- 5 **Pittsfield**Northern Light Sebasticook Valley Hospital
 Northern Light Work Health
- 6 Waterville
 Northern Light Home Care & Hospice
 Northern Light Inland Hospital
 Northern Light Work Health
- 7 Ellsworth Northern Light Home Care & Hospice Northern Light Maine Coast Hospital Northern Light Work Health
- 8 Blue Hill
 Northern Light Blue Hill Hospital
 - Portland
 Northern Light Home Care & Hospice
 Northern Light Laboratory*
 Northern Light Mercy Hospital
 Northern Light Pharmacy
 Northern Light Work Force
 Northern Light Work Health









Our mission, vision, and values

Our Mission

We improve the health of the people and communities we serve.

Our Vision

Northern Light Health will be a leader in healthcare excellence.

Our Values

To accomplish its mission and vision, Northern Light Health will embrace these values:

Integrity

We commit to the highest standards of behavior and doing the correct thing for the right reasons.

Respect:

We respect the dignity, worth, and rights of others.

Compassion:

We deliver care focused on the needs of each person and guide families and individuals through the experience with kindness and professionalism.

Accountability:

We take a responsible and disciplined approach to achieving our priorities and responding to an ever-changing environment.

