

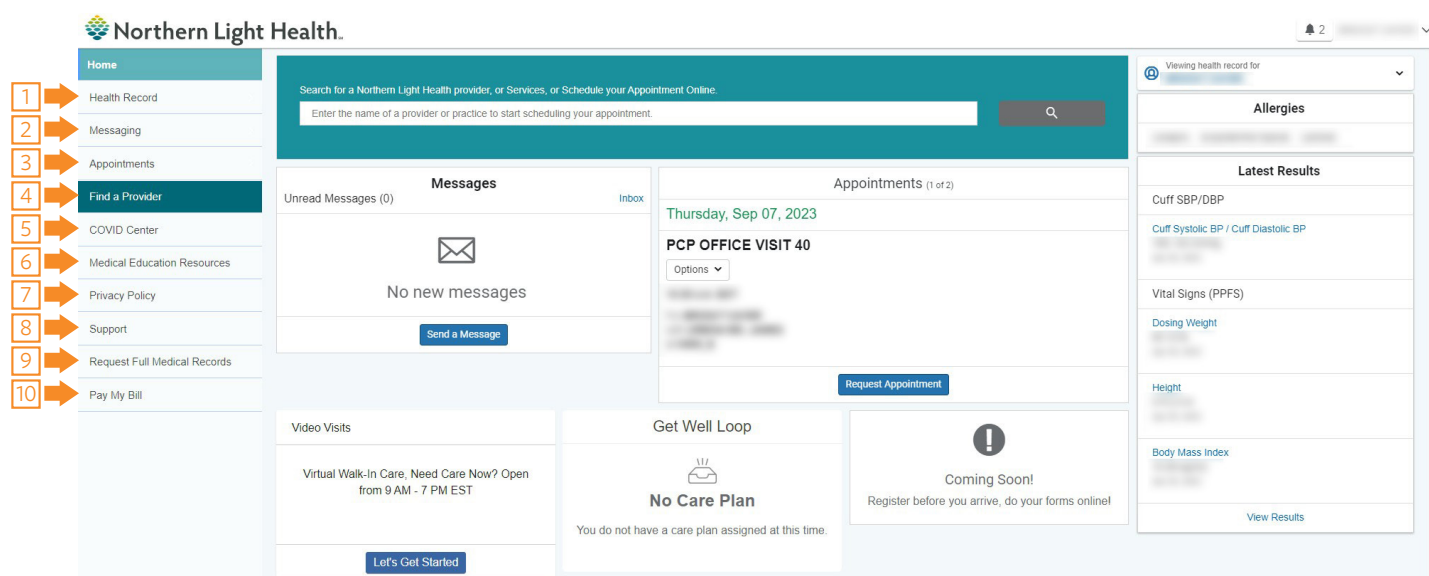


myNorthernLightHealth

PATIENT PORTAL

Site navigation

1. The [Health Record](#) is where you will find information that one of our providers, or hospitals, may have on file for you or your family member including: medications, immunizations, allergies, lab results, and health conditions. In this area you have the ability to print your health information or request a medication renewal. Please note, at this time provider documentation regarding visits, and results for some tests (including HIV results) are not available.
2. [Messaging](#) should only be used for non-urgent communications with your provider or practice. Your messaging inbox is a secure place to exchange messages with your family's provider(s) or healthcare teams.
3. [Appointments](#) gives you the ability to view upcoming appointments, request non-urgent appointments, directly schedule certain appointments such as your flu shot, and cancel or reschedule an existing appointment that is more than 24 hours away.
4. [Find a Provider](#) is a link to Northern Light Health's self-scheduling functionality. It's also available as a widget on the homepage of the portal.
5. [COVID Center](#) includes COVID vaccinations and test results. It allows you to pull a QR code for those organizations that still require it for entry/travel.
6. [Medical Education Resources](#) directs you to our Krames education website to offer a Northern Light Health-approved alternative to Google.
7. [Privacy Policy](#) directs you to the Northern Light Health Privacy Policy.
8. [Support](#) takes you to the Patient Service Center.
9. [Request Full Medical Records](#) directs you to the Northern Light Health Information Management website for medical record requests.
10. [Pay My Bill](#) Pay a Northern Light Health bill; request a payment plan, loan, or financial assistance; or get an estimate for services.



HELPFUL TIPS

Have a question about [myNorthernLightHealth](#)? Our **Patient Service Center** is here to make sure our tools work for you. If you need help installing, navigating, or just have a question about how things work, we are here to help:

Tel. **833.217.9640**, Monday through Friday, 8 am - 4:30 pm

Email TeleHelpdesk@northernlight.org