



**NORTHERN LIGHT HEALTH
NOTICE OF PRIVACY PRACTICES
Revised Effective Date: March 1, 2019**

This Notice of Privacy Practices (Notice) describes how medical information about you may be used and disclosed and how you can get access to this information. PLEASE REVIEW THIS NOTICE CAREFULLY.

This Notice describes the privacy practices of the members of the Northern Light Health Organized Health Care Arrangement (“Northern Light Health OHCA” or “Northern Light Health”). There is contact information for the Northern Light Health OHCA members, including all of their service delivery sites, at the end of this Notice. Northern Light Health OHCA members may share your health information between and among themselves for treatment, payment, and healthcare operations, as described below in this Notice.

Northern Light Health protects the privacy and confidentiality of your health information and so does the law. When you need healthcare, you give information about yourself and your health to our doctors, nurses, and other healthcare professionals. This includes financial information, contact information, and other personal information. We use this information for various purposes, including to provide you healthcare, to obtain payment for this care, and to conduct and support our operations. We also create records for these same purposes. These records may be in paper or electronic form. All of this information is called “protected health information” (or “PHI”) or “health information.” We describe how we use your health information in this Notice. Federal law requires that we give (or at least offer) you a copy of this Notice so you are able to learn about:

1. How, when and why we share your health information;
2. How the law requires us to protect your health information;
3. Your rights to your health information; and
4. What happens if your health information is lost or improperly used or shared.

There are special protections for health information at Northern Light Acadia Hospital and Northern Light Acadia Healthcare. Some of these special protections appear in *italics* in this Notice.

WHO FOLLOWS THIS NOTICE – This Notice is followed by each Northern Light Health OHCA member and the individuals who work there, including:

1. All employees, volunteers, and students;
2. All healthcare professionals allowed to enter information into your medical record; and
3. All departments, units, and other service delivery sites of each Northern Light Health OHCA member.

This Notice does not cover the privacy practices your personal healthcare professional may use in his or her private office unless he or she is employed by Northern Light Health. However, your personal healthcare professional will follow this Notice when he/she treats you at any Northern Light Health OHCA member.

ACKNOWLEDGEMENT OF RECEIPT OF THIS NOTICE – Except in emergencies, we may ask you to sign a statement affirming that you were offered a copy of this Notice. The statement does not mean you agree with our Notice, only that we offered you a copy of it. We will treat you even if you do not sign the statement.

OUR DUTIES REGARDING YOUR HEALTH INFORMATION – The law requires that we:

1. Keep your health information private and secure;
2. Let you know promptly if a breach occurs that compromises the privacy or security of your health information;
3. Follow the practices described in this Notice and give (or offer) you a copy of this Notice; and
4. Not use or share your health information other than as described in this Notice unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. We need you to let us know in writing if you change your mind.

We may change our privacy practices and this Notice at any time. If we change this Notice, the revised Notice will cover all of your health information that we have. We will provide the revised Notice to you upon request and post it in our service delivery sites and on our website.

A. HOW WE MAY USE OR DISCLOSE (SHARE) YOUR HEALTH INFORMATION WITHOUT YOUR PERMISSION

Here are some of the ways that we may share your health information. We do not need to ask you for permission to do the things listed in this section.

FOR YOUR TREATMENT – We will share your health information to provide you with healthcare services. This means we can talk with other healthcare organizations and professionals (“healthcare providers”) about your healthcare. We can also send your health information to another healthcare provider for treatment. For example, we will share your health information with a specialist when seeking their advice on how to treat you.

The Northern Light Health OHCA members are some of the many healthcare providers in the state of Maine that participate in a health information exchange called HealthInfoNet. We share your health information with HealthInfoNet so that it is available to other healthcare providers that are not members of Northern Light Health. For example, if you receive healthcare at a non-Northern Light Health OHCA member, those who treat you may be able to see your health information that we have shared with HealthInfoNet. This sharing of your health information is intended to help improve your care. You can decide not to share your health information with HealthInfoNet by completing an “opt-out” form at any Northern Light Health location and sending it to HealthInfoNet or asking us to send it to HealthInfoNet for you.

Northern Light Acadia Hospital and Northern Light Acadia Healthcare share your health information with each other to treat you. Any information from a federally assisted alcohol and drug abuse treatment program will not be shared with other healthcare providers without your permission, except in an emergency or pursuant to a court order.

In addition, to the extent permitted by law, your health information (including your behavioral health information) will be shared with other healthcare providers and with payers or persons engaged in the payment for healthcare, for the purposes of managing or coordinating your care. *Northern Light Acadia Hospital shares your behavioral health information in this way.*

FOR THE TREATMENT OF OTHERS – We may use or share your health information to treat other patients.

FOR APPOINTMENT REMINDERS – We may use or share your health information to remind you of an appointment.

TREATMENT ALTERNATIVES – We may use or share your health information to tell you about different healthcare treatments.

HEALTH BENEFITS AND SERVICES – We may use or share your health information to tell you about health benefits and services.

NORTHERN LIGHT HEALTH-RELATED FUNDRAISING ACTIVITIES – We may use or share your health information to tell you about our fundraising efforts. You can ask us not to send you fundraising information. Any fundraising request you receive will tell you how you can ask not to receive these requests. We will not send you fundraising requests if you decide you do not want to receive them. If you change your mind, we will tell you how you can begin receiving fundraising information again.

PAYMENT FOR SERVICES YOU RECEIVE – We may use or share your health information to get payment for the healthcare services and products we provide to you. For example, we may contact your insurance company to find out if it will pay for your treatment. If you make full and timely payment for your care out of your own pocket, you may ask that we not share health information about that care with your insurance. We must honor this request.

FOR OUR HEALTHCARE OPERATIONS – We may use or share your health information to run our facilities, including to improve your care and manage your treatment and services. We sometimes share your health information with other parties who need this information to do work for us. These other parties are called our “business associates,” and they must protect your health information the same way we do.

B. OTHER USES AND DISCLOSURES

WHEN REQUIRED BY LAW – We may share your health information if a law or regulation requires us to do so.

FOR PUBLIC HEALTH ACTIVITIES – We may share your health information with a public health agency or with law enforcement when required by law. For example, we may share your health information to:

1. Prevent a threat to the health or safety of any person;
2. Report births and deaths;
3. Tell a person who may have been exposed to a communicable disease or who could get or spread a disease or condition;
4. Report bad reactions to medications or medical products; and
5. Tell the appropriate government agency if we believe a patient has been the victim of abuse, neglect, or domestic violence.

TO THE FOOD AND DRUG ADMINISTRATION – We may share your health information with the Food and Drug Administration (“FDA”). This agency tracks the quality, safety and effectiveness of certain products that may be used in your care.

FOR HEALTH OVERSIGHT ACTIVITIES – We may share your health information with Federal or state government agencies. The government may need your health information for audits, investigations, or inspections. The government also uses this information to review how Medicare and MaineCare are working, and to make sure we follow the law.

FOR LEGAL PROCEEDINGS – We may share your health information to respond to a court order or some other legal process.

FOR LAW ENFORCEMENT – We may share your health information for law enforcement purposes when permitted by state and Federal law.

TO CORONERS, MEDICAL EXAMINERS AND FUNERAL DIRECTORS – We may share health information with a coroner or medical examiner to identify a person who has died, or to find out why a death happened. We may share health information with a funeral director so that they can do their work.

FOR ORGAN AND TISSUE DONATION – If you are an organ donor, we may share your health information for organ, eye and tissue donation and transplant purposes if you are near death or have died.

FOR HEALTHCARE RESEARCH – We may share your health information for research, such as studying how well a treatment worked. All research must protect the confidentiality of your health information.

TO THE MILITARY OR VA – If you are a member of the Armed Forces, we may share your health information as required by the military or the Department of Veterans Affairs. If you are in a foreign military, we may also share your health information with that foreign military agency.

FOR NATIONAL SECURITY – We may share your health information with the government for national security reasons, or for the protection of the President.

IF YOU ARE AN INMATE – We may share your health information with a prison or jail or with a law enforcement official: (1) for your treatment; (2) to protect your health or safety or the health or safety of others; or (3) to ensure the safety and security of the prison or jail.

FOR WORKERS' COMPENSATION – We may share your health information for workers' compensation and other programs that provide benefits for work-related illnesses and injuries.

PARENTAL ACCESS – Some Maine laws about minors limit, allow, or require the sharing of health information with parents, guardians, and persons in a similar legal status. We will follow Maine law.

C. USES AND DISCLOSURES YOU MAY LIMIT OR ASK NOT BE MADE AT ALL

This section lists some situations where you can limit the sharing of your health information. Even if you allow us to share your health information in these situations, you always have the right to take back your permission at any time.

- In our patient directories – Some of our Northern Light Health OHCA members use patient directories to help family members and other visitors locate you while you are in the hospital. The directories may include your name, location, general condition, and religion, if any. Your location (room number or department) will be shared with people who ask for you by name. Clergy can see your name and religion. You can decide not to be listed in the directory. Let us know if you do not want to be listed in the patient directory. *Northern Light Acadia Hospital, Northern Light Acadia Healthcare, and our federally assisted alcohol and drug abuse treatment programs do not have a patient directory. These facilities and programs will only share information about your status as a patient if you allow this in writing or if this disclosure is otherwise permitted or required by law.*
- With family members and others involved in your care – We may share your health information with your family members or others who are involved in your care or in payment for your healthcare. We may share your health information during disasters so your family can find out about your condition and

location. If you do not want us to share your health information with family members or others, please let us know. *Northern Light Acadia Hospital, Northern Light Acadia Healthcare, and our federally assisted alcohol and drug abuse treatment programs generally will not release any information to family, friends, or others involved in your healthcare or who help pay for your healthcare without your written permission.*

If you are in an emergency condition and cannot make your wishes known, or if we cannot understand your wishes due to a communication difficulty, we will use our best judgment when deciding to share your health information with family members or others we believe are involved in your care.

D. USES AND DISCLOSURES WE CANNOT MAKE WITHOUT YOUR AUTHORIZATION

In some situations, we must get your written permission before sharing your health information. We will ask you to sign a standard authorization form used by all Northern Light Health OHCA members. Even if you sign this form, you can at any later time ask us to stop sharing your health information. If you withdraw your permission, this will not affect any of your health information that you already allowed us to share. Types of situations that require your written authorization include:

- Sharing your health information for marketing purposes;
- Communications with you that we are paid to make;
- Selling your health information; and
- Most uses and disclosures of psychotherapy notes.

Some types of health information have special protections under the law. We may be required to get your written permission to share, or make a reasonable effort to notify you when we share:

- *Your HIV/AIDS infection status;*
- *Your health information held by Northern Light Acadia Hospital or Northern Light Acadia Healthcare; or*
- *Information obtained by a federally assisted drug and alcohol abuse treatment program. In most situations we must have your written permission or a court order to share this information. One exception is in an emergency to provide you with the treatment you need.*

Any use or disclosure of your health information not described in this Notice requires your written authorization.

E. YOUR RIGHTS REGARDING YOUR PROTECTED HEALTH INFORMATION

You have the following rights related to your health information. If you want to exercise any of these rights, please reach out to the contact person where you receive your healthcare listed below at the end of this Notice. You may be asked to put your request in writing by completing our standard form.

REQUEST RESTRICTIONS ON WHAT WE SHARE – You can ask that we not share your health information or a portion of your health information. We do not have to agree to your request. If we do agree to your request, we will do what we agreed except in an emergency or if the law requires us to break our agreement. You can decide to end a restriction at any time by telling us in writing.

If you make full and timely payment for your care out of your own pocket, you may ask that we not share health information about that care with your insurance. We must honor this request.

REQUEST CONFIDENTIAL COMMUNICATIONS – If you want us to contact you in a certain way or at a certain place, you can ask us to do this. For example, you may ask us to call you on your cell phone instead of your home phone. We will agree to all reasonable requests.

INSPECT AND COPY YOUR HEALTH INFORMATION – You can look at and get a paper or electronic copy of your health information. You can direct us to share your health information with others. We may require you to put your request in writing. Sometimes you will be charged a fee to cover the cost of making copies of your records and sending the copies to you or others as requested.

If we think there is information that could put your health or safety in danger, or put the health or safety of others in danger, we can deny your request to look at or copy your records.

ASK US TO AMEND YOUR HEALTH INFORMATION – If you think something is wrong or missing in your healthcare record, you can ask us in writing to change it. We may deny your request but we will tell you why in writing within 60 days.

ACCOUNTING OF DISCLOSURES – You can ask us to tell you who we shared your health information with. The list we give to you will not include information about when we shared your health information:

- For your treatment;
- To receive payment for your treatment;
- For our business operations; or
- When you were the one who asked us to share your health information.

We will provide you with one free list in any 12 month period. We may charge a reasonable, cost-based fee for any additional lists you request within 12 months.

OBTAIN A COPY OF THIS NOTICE – You can get a paper copy of this Notice from us at any time. Just ask for a copy from the place where you receive your healthcare. An electronic version of this Notice is available on our website at <http://northernlighthealth.org/Legal/Notice-of-Privacy-Practices.aspx>.

CHOOSE SOMEONE TO ACT FOR YOU – If you have appointed somebody your agent to make healthcare decisions on your behalf, or if someone is your legal guardian, that person will be able to exercise your rights and make decisions for you about how your health information is used and disclosed.

FILE A COMPLAINT – You may complain to us or to the Maine Department of Health and Human Services if you have concerns about your privacy or how we have used or disclosed your health information. If you do have any concerns, please contact the person listed at the end of this Notice for the place where you receive healthcare services. We will answer your questions about this Notice and look into your concerns. You also may contact the United States Department of Health and Human Services Office for Civil Rights at:

200 Independence Avenue, S.W., Washington, D.C. 20201

Phone: 1-800-696-6775

Website: <http://www.hhs.gov/hipaa/filing-a-complaint>

WE WILL NOT RETALIATE AGAINST YOU FOR FILING A COMPLAINT.

If you have questions about your privacy rights or this Notice, please contact any listed contact person or a Northern Light Health Information Management department.

NONDISCRIMINATION STATEMENT

Northern Light Health and its affiliates (Northern Light Health) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language. Northern Light Health does not exclude people or treat them differently because of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language.

Northern Light Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call 1-888-986-6341. If you have a TTY, you may also dial 711 Maine Relay.

If you believe that Northern Light Health or any of its affiliates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language, you can file a grievance with your Northern Light Health Civil Rights Coordinator, 43 Whiting Hill Road, Suite 200, Brewer, ME 04412, 1-866-769-8363 (telephone), 1-207-989-1420 (fax), or at nondiscrimination@northernlight.org (email). If you need help filing a grievance, your Northern Light Health Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-986-6341 (ATS : 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-986-6341 (TTY: 711).

Oromo (Cushite): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-888-986-6341 (TTY: 711).

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-986-6341 (TTY: 711)

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Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-986-6341 (TTY: 711).

Tagalog (Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-986-6341 (TTY: 711).

Cambodian (Khmer): ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-888-986-6341 (TTY: 711)។

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-986-6341 (телетайп: 711).

Arabic:

(رقم 1-888-986-6341 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 711 هاتف الصم والبكم:)

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-986-6341 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-986-6341 (TTY: 711)번으로 전화해 주십시오.

Thai: เรียบ: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-986-6341 (TTY: 711).

Nilotic (Dinka): PIN KENE: Na ye jam nē Thuɔŋjaŋ, ke kuɔny yenē kɔc waar thook atō kuka lēu yök abac ke cīn wēnh cuatē piny. Yuɔpē 1-888-986-6341 (TTY: 711)

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-986-6341 (TTY:711) まで、お電話にてご連絡ください。

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-986-6341 (TTY: 711).



NORTHERN LIGHT HEALTH
HOSPITAL LOCATIONS AND SERVICE DELIVERY SITES
CONTACT PERSONS AND TELEPHONE NUMBERS

NORTHERN LIGHT ACADIA HOSPITAL AND NORTHERN LIGHT ACADIA HEALTHCARE

Contact for all locations: Amon Purinton, Compliance/Privacy Officer
 207-973-6010 or apurinton@northernlight.org
 Mailing address: 268 Stillwater Avenue, Bangor, ME 04401

Northern Light Acadia Hospital 268 Stillwater Avenue Bangor, ME 04401	Northern Light Acadia Healthcare 268 Stillwater Avenue Bangor, ME 04401
Northern Light Acadia Healthcare Family Behavioral Health Services 91 Camden Street, Suite 104 Rockland, ME 04841	Northern Light Acadia Healthcare Family Behavioral Health Services 23 Mill Lane Belfast, ME 04915

NORTHERN LIGHT A.R. GOULD HOSPITAL

Contact for all locations: Cherri Fitzpatrick, Compliance/Privacy Officer
 207-768-4834 or cfitzpatrick@northernlight.org

Northern Light A.R. Gould Hospital Services PO Box 151 Presque Isle, ME 04769	Northern Light Cancer Care 140 Academy Street Presque Isle, ME 04769
Northern Light Continuing Care 15 Highland Avenue PO Box 410 Mars Hill, ME 04758	Northern Light Dialysis 23 North Street, Suite 5 Presque Isle, ME 04769
Northern Light Ear, Nose and Throat Care 140 Academy Street, Suite 12 Presque Isle, ME 04769	Northern Light Eye Care 146 Academy Street, Suite D Presque Isle, ME 04769
Northern Light Heart and Lung 146 Academy Street, Suite 11 PO Box 151 Presque Isle, ME 04769	Northern Light Medical Transport & Emergency Care Northern Light A.R. Gould Hospital 140 Academy Street Presque Isle, ME 04769
Northern Light OB/GYN 140 Academy Street, Suite 4 Presque Isle, ME 04769	Northern Light Orthopedics 140 Academy St, Suite 10 Presque Isle, ME 04769

Northern Light Outpatient Specialty Clinics 146 Academy Street, Suite 1B Presque Isle, ME 04769	Northern Light Pediatrics 23 North Street, Suite 1 Presque Isle, ME 04769
Northern Light Primary Care 106 Main Street Mars Hill, ME 04758	Northern Light Primary Care 118 Bennett Drive, Suite 130 Caribou, ME 04736
Northern Light Primary Care 23 North Street, Suite 4 Presque Isle, ME 04736	Northern Light Primary Care 23 High Street Fort Fairfield, ME 04742
Northern Light Sleep Diagnostics 140 Academy Street, Suite 3 Presque Isle, ME 04769	Northern Light Sleep Diagnostics 140 Academy Street, Suite 2 Presque Isle, ME 04769
Northern Light Surgery 146 Academy Street, Suite 1A PO Box 151 Presque Isle, ME 04769	Northern Light Walk-in Care 23 North Street, Suite 2 Presque Isle, ME 04769
Northern Light Urology 140 Academy Street, Suite 5 Presque Isle, ME 04769	Northern Light Women's Health 140 Academy Street, Suite 6 Presque Isle, ME 04769

NORTHERN LIGHT BLUE HILL HOSPITAL

Contact for all locations: [Jennifer Lee](mailto:jlee@northernlight.org), Compliance/Privacy Officer
207-973-5084 or jlee@northernlight.org

Northern Light Blue Hill Hospital 57 Water Street Blue Hill, ME 04614	Northern Light Blue Hill Hospital Infusion and Oncology Department 57 Water Street Blue Hill, ME 04614
Northern Light Cardiovascular Care 57 Water Street Blue Hill, ME 04614	Northern Light Cardiovascular Care 59 Water Street Blue Hill, ME 04614
Northern Light Endocrine and Diabetes Care 65 Water Street Blue Hill, ME 04614	Northern Light Orthopedics 65 Water Street Blue Hill, ME 04614
Northern Light Pathology 65 Water Street Blue Hill, ME 04614	Northern Light Primary Care 65 Water Street Blue Hill, ME 04614
Northern Light Primary Care 354 Airport Road Stonington, ME 04681	Northern Light Primary Care 102 Court Street Castine, ME 04421
Northern Light Rehabilitation 58 Main Street Bucksport, ME 04416	Northern Light Urology 58 Main Street Bucksport, ME 04416
Northern Light Women's Health 65 Water Street Blue Hill, ME 04614	

NORTHERN LIGHT C.A. DEAN HOSPITAL

Contact for all locations: Lorraine Rodgerson, RN, Compliance/Privacy Officer

207-695-5265 or lrodgerson@northernlight.org

Northern Light C.A. Dean Hospital 364 Pritham Avenue PO Box 1129 Greenville, ME 04441	Northern Light Primary Care 364 Pritham Avenue Greenville, ME 04441
Northern Light Primary Care 7 Greenville Road Monson, ME 04464	Northern Light Primary Care 22 Haley Court Road Sangerville, ME 04479
Northern Light Primary Care Specialty Clinics 364 Pritham Avenue Greenville, ME 04441	

NORTHERN LIGHT EASTERN MAINE MEDICAL CENTER

Contact for all locations: Eric Hafener, Compliance/Privacy Officer

207-973-8551 or ehafener@northernlight.org

Mailing address: PO Box 404, 489 State Street, Bangor, Maine 04402-0404

Northern Light Eastern Maine Medical Center 489 State Street PO Box 404 Bangor, ME 04402-0404	Northern Light Cardiology 1 Northeast Drive Bangor, ME 04401
Northern Light Internal Medicine 302 Husson Avenue Bangor, ME 04401	Northern Light Medical Weight Management 404 State Street, Suite 310 Bangor, ME 04401
Northern Light Neurology 498 Essex Street, Suite 105 Bangor, ME 04401	Northern Light Pediatric Primary Care 133 Corporate Drive Bangor, ME 04401
Northern Light Pediatric Specialty Care 133 Corporate Drive Bangor, ME 04401	Northern Light Pediatric Specialty Care 325D Kennedy Memorial Drive Waterville, ME 04901
Northern Light Primary Care 302 Husson Avenue Bangor, ME 04401	Northern Light Primary Care 84 Kelly Road Orono, ME 04473
Northern Light Primary Care 234 State Street Brewer, ME 04412	Northern Light Primary Care 600 Main Street, Building 11 Bar Harbor, ME 04609
Northern Light Primary Care 7 Main Road North Hampden, ME 0444	Northern Light Primary Care 5721 Cutler Health Center, University of Maine Orono, ME 04469-5721
Northern Light Sleep Diagnostics 290 State Street Bangor, ME 04401	Northern Light Surgical Endoscopy 489 State Street (Kagan Bldg) PO BOX 404 Bangor, ME 04402-0404
Northern Light Urology 55 Broadway, Suite 2 Bangor, ME 04401	Northern Light Vascular Care 489 State Street (Kagan Bldg) PO Box 404 Bangor, ME 04402-0404

<p>NORTHERN LIGHT HEALTH CENTER 885, 905, 915 & 925 Union Street Bangor, ME 04401</p> <p><u>Services at this location include:</u></p> <ul style="list-style-type: none"> – Northern Light Allergy and Immunology – Northern Light Anticoagulation Clinic – Northern Light Behavioral Health – Northern Light Ear, Nose and Throat Care – Northern Light Endocrinology and Diabetes Care – Northern Light Eye Care – Northern Light Family Medicine and Residency – Northern Light Hearing Care – Northern Light Imaging – Northern Light Interventional Pain Management – Northern Light Orthopedics – Northern Light Rehabilitation – Northern Light Retina Care – Northern Light Surgical Weight Loss – Northern Light Walk-in Care 	<p>PHYSICIAN PRACTICES IN WEBBER BUILDINGS 417 State Street Bangor, ME 04401</p> <p><u>Services at this location include:</u></p> <ul style="list-style-type: none"> – Northern Light Cardiothoracic Surgery – Northern Light Gastroenterology – Northern Light Geriatrics – Northern Light Imaging, Webber – Northern Light Infectious Disease Care – Northern Light Laboratory – Northern Light Maternal Fetal Care – Northern Light Neuropsychology – Northern Light Neurosurgery and Spine – Northern Light Oral Surgery Care – Northern Light Palliative Care – Northern Light Pediatric Cardiology – Northern Light Pediatric Orthopedics – Northern Light Pediatric Specialty Care – Northern Light Plastic and Hand Surgery – Northern Light Structural Heart Program – Northern Light Surgery – Northern Light Surgery and Trauma – Northern Light Women’s Health
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<p>NORTHERN LIGHT CANCER CARE, 33 Whiting Hill Road, Brewer, ME 04412</p> <p><u>Services at this location include:</u></p> <ul style="list-style-type: none"> – Northern Light Anemia Care – Northern Light Breast Surgery – Northern Light Cancer Care – Northern Light Cancer Care – Breast Lymphedema Clinic – Northern Light Imaging – Northern Light Imaging - PET – Northern Light Laboratory – Northern Light Patient Blood Management – Northern Light Pediatric Cancer Care – Northern Light Radiation Oncology – Northern Light Rheumatology
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NORTHERN LIGHT HOME CARE & HOSPICE

Contact for all locations: Rosemary Unnold, Compliance/Privacy Officer
207-210-5268 or unnoldr@northernlight.org

Mailing address: Northern Light Home Care & Hospice - Corporate Office, 50 Foden Road, Suite 1, So. Portland, ME 04106

<p>Northern Light Home Care & Hospice Bangor Branch 885 Union Street, Suite 220 Bangor, ME 04401</p>	<p>Northern Light Home Care & Hospice Ellsworth Branch 441 Main Street, Suite 2 Ellsworth, ME 04605</p>
<p>Northern Light Home Care & Hospice Presque Isle Branch 18 Green Hill Drive, Suite 1 Presque Isle, ME 04769</p>	<p>Northern Light Home Care & Hospice Waterville Branch 325D Kennedy Memorial Drive Waterville, ME 04901</p>

NORTHERN LIGHT INLAND HOSPITAL

Contact for all locations: Kristen Switzer, Compliance/Privacy Officer

207-973-7104 or email kswitzer@northernlight.org

Northern Light Inland Hospital 200 Kennedy Memorial Drive Waterville, ME 04901	Northern Light Cardiovascular Care 244 Kennedy Memorial Drive, Suite 102 Waterville, ME 04901
Northern Light Cardiovascular Diagnostics 244 Kennedy Memorial Drive, Suite 203 Waterville, ME 04901	Northern Light Cardiovascular Rehabilitation 244 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901
Northern Light Continuing Care - Lakewood Attention: Ryan Francis, Administrator 220 Kennedy Memorial Drive Waterville, ME 04901 (207) 873-5125	Northern Light Endocrinology and Diabetes Care 180 Kennedy Memorial Drive, Suite 101 Waterville, ME 04901
Northern Light Gastroenterology 180 Kennedy Memorial Drive, Suite 304 Waterville, ME 04901	Northern Light Imaging 200 Kennedy Memorial Drive Waterville, ME 04901
Northern Light Infusion Care 200 Kennedy Memorial Drive Waterville, ME 04901	Northern Light Inland Hospital Laboratory 200 Kennedy Memorial Drive Waterville, ME 04901
Northern Light Neurology 180 Kennedy Memorial Drive, Suite 201 Waterville, ME 04901	Northern Light Orthopedics 25 First Park Drive, Suite C Oakland, ME 04963
Northern Light Osteopathic Care 180 Kennedy Memorial Drive, Suite 201 Waterville, ME 04901	Northern Light Physiatry 180 Kennedy Memorial Drive, Suite 102 Waterville, ME 04901
Northern Light Podiatry 25 First Park Drive, Suite D Oakland, ME 04963	Northern Light Primary Care 246 Kennedy Memorial Drive, Suite 202 Waterville, ME 04901
Northern Light Primary Care 74 Water Street Oakland, ME 04963	Northern Light Primary Care 16 Concourse West Waterville, ME 04901
Northern Light Primary Care 344 Lakewood Road Madison, ME 04950	Northern Light Primary Care 80 Main Street Unity, ME 04988
Northern Light Rehabilitation 180 Kennedy Memorial Drive, Suite 103G Waterville, ME 04901	Northern Light Rehabilitation 244 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901
Northern Light Rehabilitation 80 Main Street Unity, ME 04988	Northern Light Rehabilitation 366 Lakewood Road Madison, ME 04950
Northern Light Rheumatology 180 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901	Northern Light Sleep Diagnostics 180 Kennedy Memorial Drive Suite 203 Waterville, ME 04901
Northern Light Surgery 180 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901	Northern Light Urology 180 Kennedy Memorial Drive, Suite 204 Waterville, ME 04901
Northern Light Walk-in Care 174 Kennedy Memorial Drive Waterville, ME 04901	Northern Light Women's Health 180 Kennedy Memorial Drive, Suite 104 Waterville, ME 04901

Northern Light Women’s Imaging 244 Kennedy Memorial Drive, Suite 104 Waterville, ME 04901	Northern Light Wound Care 25 First Park Drive, Suite C Oakland, ME 04963
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NORTHERN LIGHT LABORATORY

Contact for all locations: Dayna Emerson, Compliance/Privacy Officer
207-973-7649 or 800-648-2727, or dmemerson@northernlight.org

Northern Light Laboratory Northern Light Eastern Maine Medical Center - Webber Building 417 State Street Bangor, ME 04401	Northern Light Laboratory Northern Light Health Center – Union St. 925 Union Street Bangor, ME 04401
Northern Light Laboratory 1250 Forest Avenue Portland, ME 04103	Northern Light Laboratory Northern Light Cancer Care 33 Whiting Hill Road, Suite 5 Brewer, ME 04412

NORTHERN LIGHT MAINE COAST HOSPITAL

Contact for all locations: Jennifer Lee, Compliance/Privacy Officer
207-973-5084 or jelee@northernlight.org

Northern Light Maine Coast Hospital 50 Union Street Ellsworth, ME 04605	Northern Light Endocrine and Diabetes Care 306 Main Street Ellsworth, ME 04605
Northern Light Pediatric Care 32 Resort Way Ellsworth, ME 04605	Northern Light Podiatry 318 Main Street Ellsworth, ME 04605
Northern Light Primary Care 32 Resort Way Ellsworth, ME 04605	Northern Light Primary Care 45 Herrick Road Southwest Harbor, ME 04679
Northern Light Primary Care 37 Clinic Road Gouldsboro, ME 04607	Northern Light Rehabilitation 37 Clinic Road Gouldsboro, ME 04607
Northern Light Rehabilitation 65 Church Street Ellsworth, ME 04605	Northern Light Rehabilitation Route 102 Mount Desert, ME 04660
Northern Light Rehabilitation 306 Main Street Ellsworth, ME 04605	Northern Light Sleep Diagnostics 50 Union Street Ellsworth, ME 04605
Northern Light Walk-In Care 32 Resort Way Ellsworth, ME 04605	
MARY DOW CENTER 50 Union Street Ellsworth, ME 04605 <u>Services at this location include:</u> – Northern Light Cancer Care – Northern Light Cardiovascular Care – Northern Light Osteoporosis Care	NORTHERN LIGHT HEALTH CENTER 50 Union Street Ellsworth, ME 04605 <u>Services as this location include:</u> – Northern Light Breast Care – Northern Light Dermatology – Northern Light Ear, Nose, and Throat Care

<ul style="list-style-type: none"> – Northern Light Rheumatology – Northern Light Wound Care 	<ul style="list-style-type: none"> – Northern Light Neurology – Northern Light Orthopedics – Northern Light Surgery – Northern Light Urology – Northern Light Women’s Health
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NORTHERN LIGHT MAYO HOSPITAL

Contact for all locations: Cheryl Theriault, Compliance/Privacy Officer
 207-564-4516 or chtheriault@northernlight.org

Northern Light Mayo Hospital 897 W Main Street Dover Foxcroft, ME 04426	Northern Light Behavioral Health 41 High Street Dexter, ME 04930
Northern Light Behavioral Health 69 High Street Dover Foxcroft, ME 04426	Northern Light Internal Medicine, Dexter 41 High Street Dexter, ME 04930
Northern Light Orthopedics 43 Dwelley Avenue Dover Foxcroft, ME 04426	Northern Light Pain Management 43 Dwelley Avenue Dover Foxcroft, ME 04426
Northern Light Primary Care, Corinth 492 Main Street Corinth, ME 04427	Northern Light Primary Care, Dover Foxcroft 891 West Main Street, Suite 200 Dover Foxcroft, ME 04426
Northern Light Primary Care, Milo 135 Park Street Milo, ME 04463	Northern Light Surgery 891 West Main Street, Suite 500 Dover Foxcroft, ME 04426
Northern Light Women’s Health 891 West Main Street, Suite 500 Dover Foxcroft, ME 04426	

NORTHERN LIGHT MERCY HOSPITAL

Contact for all locations: Paula Jutting-Anderson, Compliance/Privacy Officer
 207-553-6114 or jutting-andersonp@northernlight.org
 Mailing address: 144 State St, Portland, Maine 04101

Dr. Harry E. Davis Pediatrics 195 Fore River Parkway, Suite 160 Portland, ME 04102	Dr. Harry E. Davis Pediatrics 385 Route One Yarmouth, ME 04096
Dr. Harry E. Davis Pediatrics 409 Roosevelt Trail Windham, ME 04062	Northern Light Breast Care 195 Fore River Parkway, Suite 250 Portland, ME 04102
Northern Light Cancer Care 195 Fore River Parkway, Suite 360 Portland, ME 04102	Northern Light Cardiovascular Care 144 State Street, 5 th Floor Portland, ME 04101
Northern Light Ear, Nose and Throat Care 195 Fore River parkway, Suite 420 Portland, ME 04102	Northern Light Endocrinology and Diabetes Care 144 State Street, 4 th Floor Portland, ME 04101
Northern Light Gastroenterology 25 Long Creek Drive South Portland, ME 04106	Northern Light Internal Medicine 43 Baxter Boulevard Portland, ME 04101

Northern Light Lymphedema Care Westgate Plaza 1364 Congress Street, Suite 3 Portland, ME 04102	Northern Light Mercy Hospital 144 State Street Portland, ME 04101
Northern Light Mercy Hospital 175 Fore River Parkway Portland, ME 04101	Northern Light Mercy Midwives 527 Ocean Avenue Portland, ME 04103
Northern Light Orthopedics 20 Northbrook Drive Falmouth, ME 04105	Northern Light Pain Management 144 State Street, 1 st Floor Portland, ME 04101
Northern Light Physical Therapy Westgate Plaza 1364 Congress Street, Suite 3 Portland, ME 04102	Northern Light Primary Care 409 Roosevelt Trail Windham, ME 04062
Northern Light Primary Care 385 Route One Yarmouth, ME 04096	Northern Light Primary Care 19 South Gorham Crossing Gorham, ME 04038
Northern Light Primary Care 778 Main Street, Suite 1 South Portland, ME 04106	Northern Light Primary Care 75 Gray Road Falmouth, ME 04105
Northern Light Spine Surgery 195 Fore River Parkway, Suite 440 Portland, ME 04102	Northern Light Surgery 195 Fore River Parkway, Suite 420 Portland, ME 04102
Northern Light Urgent Care 409 Roosevelt Trail Windham, ME 04062	Northern Light Urgent Care 19 South Gorham Crossing Gorham, ME 04038
Northern Light Women's Health 195 Fore River Parkway, Suite 310 Portland, ME 04102	Northern Light Women's Imaging 195 Fore River Parkway, Suite 260 Portland, ME 04102
Northern Light Wound Care 144 State Street, 4 th Floor Portland, ME 04101	

NORTHERN LIGHT MEDICAL TRANSPORT & EMERGENCY CARE

Attention: [Dayna Emerson](#), Compliance/Privacy Officer
207-973-7649 or dmemerson@northernlight.org
Mailing address: PO Box 940, Bangor, ME 04402-0940

NORTHERN LIGHT PHARMACY

Contact for all locations: [Dayna Emerson](#), Compliance/Privacy Officer
207-973-7649 or dmemerson@northernlight.org
Mailing address: PO Box 1779, Bangor, ME 04402-1779 (for all Northern Light Pharmacy locations)

Northern Light Pharmacy 401 North Main Street, Suite A and B Brewer, ME 04412	Northern Light Pharmacy Fore River 195 Fore River Parkway, Suite 170 Portland, ME 04102
Northern Light Pharmacy Riverside 417 State Street, Suite 130 Bangor, ME 04401	Northern Light Pharmacy State Street 210 State Street Bangor, ME 04401

Northern Light Pharmacy Westgate 915 Union Street, Suite 7 Bangor, ME 04401	Northern Light Pharmacy Whiting Hill 33 Whiting Hill Road, Suite 4 Brewer, ME 04412
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NORTHERN LIGHT SEBASTICOOK VALLEY HOSPITAL

Contact for all locations: Compliance Officer, 207-487-4022

Northern Light Sebasticook Valley Hospital 447 North Main Street Pittsfield, ME 04967	Northern Light Primary Care 470 Somerset Avenue Pittsfield, ME 04967
Northern Light Primary Care 1309 Main Street, Unit #1 Clinton, ME 04927	Northern Light Primary Care 8 Main Street, Suite A Newport, ME 04953
Northern Light Rehabilitation 118 Moosehead Trail, Suite #3 Newport, ME 04953	Northern Light Rehabilitation 141 Leighton Street Pittsfield, ME 04967
Northern Light Sleep Diagnostics 130 Leighton Street Pittsfield, ME 04967	Northern Light Specialty Physicians 72 North Road Detroit, ME 04929

(Site locations updated March 22, 2021)