

Handoff at the Bedside: Bedside Report

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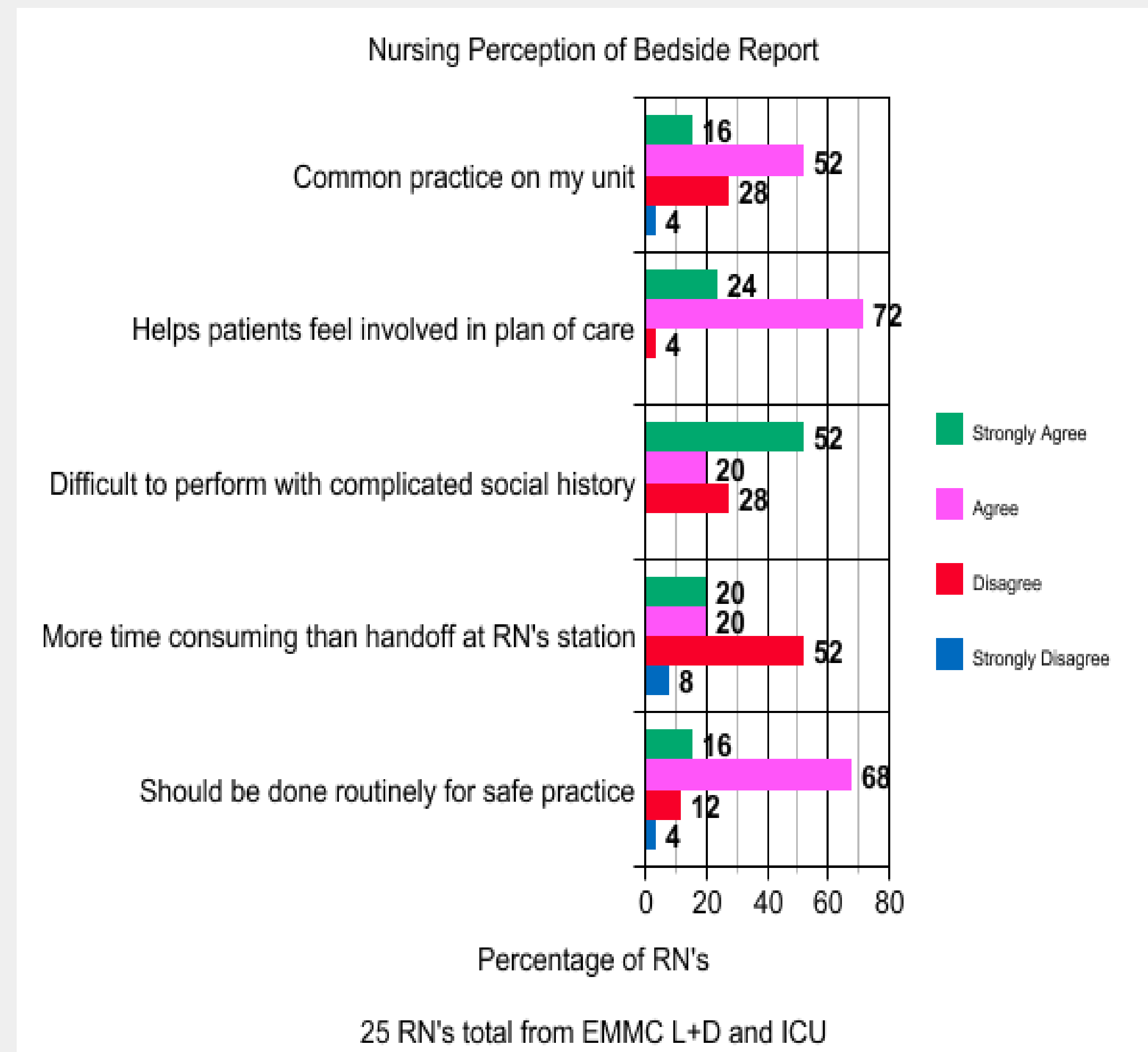
Background

- “Bedside shift report increases patient’s involvement in their plan of care in many ways. They see and hear from the team of professionals who are providing their care” (Baker & McGowan 2010).
- Bedside handoff is crucial in patient safety as well as involvement.
- Bedside shift report is also an excellent way to build patient-staff trust. It responds directly to the Joint Commission’s National Patient Safety goals.

Methods

- Supported with evidence-based data, a questionnaire type survey was distributed throughout the Labor and Delivery and Intensive Care Unit. The survey asked questions pertaining to bedside report and questioned registered nurses on current practices and perceived behaviors.

Measures and Results



Summary/Discussion

- Evidence-based research favors the idea that bedside handoff is beneficial to patients, team members, families involved in care.
- Evidence supports bedside shift report improves patient safety and nurse accountability.

Conclusions

- A commonly perceived barrier to bedside report is a complex social history.
- Nurses agree bedside report can be beneficial to both patient and healthcare team when utilized correctly.

References

- Baker, S. J. (2010, July). Bedside shift report improves patient safety and nurse accountability (N. McGowan, Ed). Retrieved April 18
- Ford, Phd - RN, Y., Heyman, MSN, A., & Chapman, MSN, Y. (2014). Patients’ Perceptions of Bedside Handoff: The Need for a Culture of Always. *Lippincott Williams & Wilkins*. Retrieved April 1, 2018