

## Alarm Adjustments: A Simple Solution to Decrease False **Physiological Monitor Alarms**

## Background

- Alarm fatigue results from the large number of inaccurate and non-actionable alarms produced by monitoring devices in a critical care setting.
- Alarm fatigue is a recognized by The Joint Commission as a patient safety concern.
- When nurses experience alarm fatigue, critical patient events may go unnoticed and patient harm may occur.
- Physiological monitoring delivers the largest number of alarms in a critical care unit.
- Studies have shown that 80 to 99 % of ECG monitor alarms are false or clinically insignificant.
- The Clinical Alarm Management Compendium recommends targeting low hanging fruit to focus on making immediate improvements in the volume of alarms.

### Purpose

To decrease false alarms by setting the alarms limits at actionable levels

## Methods

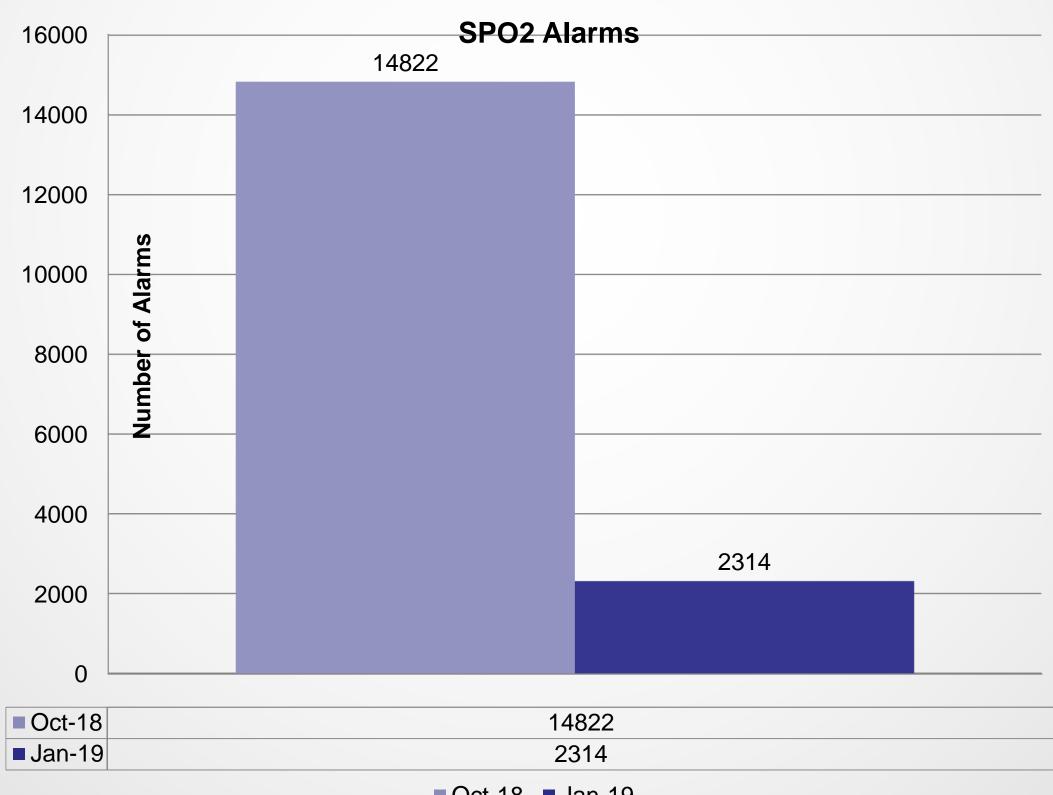
- An 8-day audit of all alarms in a 20-bed cardiac intensive care unit was completed using an alarm reporting tool.
- Results indicated that highest number of alarms were generated from **pulse oximeters**.
- The audit results and suggested alarm settings  $\bullet$ were presented to the hospital wide clinical alarm committee and the Critical Care Quality committee.
- Default changes were agreed upon.

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### CHANGES

- The low parameter alarm for SPO2 was changed from 90% with a 6 second delay to 88% with a 16 second delay.
- The low parameter alarm was changed from a low priority alarm to a medium priority alarm to generate attention in a timely manner.
- Nurse education on the new default changes was provided.

# Results



■ Oct-18 ■ Jan-19

#### Between the first 8-day audit and the second 8-day audit:

• The cardiac intensive care unit consolidated and added 4 more beds. • The GE Monitoring system was updated, and default changes were made.

#### **Initial results found:**

• 14,822 low level alarms for low SPO2 occurring over an 8-day period in 20 beds.

• After the default changes, the follow up alarm audit found a reduction in low SPO2 parameter alarm to 2,414 medium priority alarms in 24 beds with no patient safety concerns or untoward events related to SPO2 monitoring.



## Discussion

- Alarms are distracting and interfere with nurses' ability to perform other critical work in a timely manner.
- Frequent unactionable alarms contribute to alarm fatigue so that alarms for true events are less likely to draw the attention of the nurse.
- Alarm fatigue can be dangerous because staff may not intervene quickly enough to alarms that occur when a patient's condition has changed, risking patient safety with the potential to result in adverse events and even death
- A large number of audible alarm can disturb patients and prevent sleep/rest and patients' recovery.
  - Lack of sleep/rest during hospitalization is a major dissatisfier for patients.
- Adjusting the defaults is one way to reduce alarm noise.

### Conclusion

- Alarm default adjustments is a simple way to decrease the number of unactionable alarms.
- Work continues throughout the hospital on adjusting default settings.

## References

Clinical Alarm Management Compendium. (2015). AAMI Foundation. Jepsen, S., Sendelbach, S. (2018). Managing Alarms in Acute Care Across the Life Span: Electrocardiography and Pulse Oximetry, CCN, 38(2), 16-20 Sandau KE, Funk M, Auerbach A, et al. Update to practice standards for electrocardiographic monitoring in hospital settings: a Scientific Statement from the American Heart Association. Circulation. 2017;136(19):e273. Turmell JW, Coke L, Catinella R, Hosford T, Majeski A. Alarm fatigue: use of an evidence-based alarm management strategy. J Nurs Care Qual. 2017;32(1):47-54.